

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INQUIRY INTO UNIVERSAL ) ADMINISTRATIVE  
SERVICE AND FUNDING ISSUES ) CASE NO. 360

O R D E R

On May 24, 2007, the Commission determined that eligible telecommunications carriers (“ETCs”) must verify annually the continued eligibility of their entire Lifeline customer bases. The Commission ordered that no later than August 15, 2007, and annually thereafter, each ETC must submit the results of its annual audits of its entire Lifeline customer base.

On July 14, 2008, the Commission received from BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky (“AT&T Kentucky”) a motion for extension of time in which to submit its annual customer base audit. In support of its motion, AT&T Kentucky asserts that the Commonwealth of Kentucky Cabinet for Health and Family Services and AT&T Kentucky have not reached a consensus regarding implementation of their Memorandum of Understanding to ensure the privacy of subscriber information, including social security numbers. According to AT&T Kentucky, the Memorandum of Understanding which it had previously executed with the Cabinet for Health and Family Services will not be used this year. A safe and confidential process must be agreed upon prior to transmitting this confidential information. Thus, AT&T Kentucky contends that it cannot complete the audit by the August 15, 2008 deadline. AT&T Kentucky

requests that the Commission grant it an extension of time until the audit may be completed. AT&T Kentucky proposes that a status report be issued by AT&T Kentucky on August 15, 2008 and every 60 days thereafter until the audit is completed.

The Commission finds this process is reasonable, but requests a status report every 30 days rather than every 60 days.

IT IS THEREFORE ORDERED that:


1. No later than August 15, 2008, AT&T Kentucky and all other ETCs shall submit a status report regarding the progress made on concluding the annual Lifeline audit report.

2. For all ETCs unable to submit their completed Lifeline reports by August 15, 2008, status reports shall be submitted to the Commission every 30 days thereafter until the Lifeline audit is concluded.

Done at Frankfort, Kentucky, this 23<sup>rd</sup> day of July, 2008.

By the Commission

ATTEST:

  
Executive Director *for Stephanie Stumbo*  
*by permission*