## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| BRANDENBURG TELEPHONE COMPANY  | )                        |
|--------------------------------|--------------------------|
| COMPLAINANT                    | )<br>)                   |
| v,                             | )<br>CASE NO. 2006-00342 |
| CINERGY COMMUNICATIONS COMPANY | )<br>}                   |
| DEFENDANT                      | <i>)</i><br>)            |

#### ORDER TO SATISFY OR ANSWER

Cinergy Communications Company ("Cinergy") is hereby notified that it has been named as defendant in a formal complaint filed on July 7, 2006, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Cinergy is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 18th day of July, 2006.

By the Commission

Executive Director

# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

| •   | 49 .         | Matter   |       |
|-----|--------------|----------|-------|
| l m | THA          | CLOTTOR  | · At• |
| 111 | $\mathbf{u}$ | IVIALICI | v.    |

| BRANDENBURG TELEPHONE<br>COMPANY | )                             |
|----------------------------------|-------------------------------|
| Complainant v.                   | Case No. <u>2006 · 003</u> 47 |
| CINERGY COMMUNICATIONS           | RECEIVED                      |
| COMPANY Defendant                | )<br>)<br>)<br>JUL 7 2006     |
|                                  | PUBLIC SERVICE<br>COMMISSION  |

#### FORMAL COMPLAINT

Brandenburg Telephone Company ("Brandenburg Telephone"), by counsel, for its formal complaint against Cinergy Communications Company ("Cinergy"), pursuant to KRS 278.030, hereby states as follows.

- 1. The full name and address of Brandenburg Telephone is Brandenburg Telephone Company, 200 Telco Drive, PO Box 599, Brandenburg, Kentucky 40108. Brandenburg Telephone is a local exchange carrier authorized to provide telecommunications services in the Commonwealth of Kentucky. Brandenburg Telephone is a Kentucky corporation.
- 2. The full name and address of Cinergy is Cinergy Communications Company, 1419 W. Lloyd Expressway, Evansville, Indiana 47710. Cinergy is a long distance carrier authorized to provide telecommunications services in the Commonwealth of Kentucky. Cinergy is a Kentucky corporation.
- 3. The facts supporting this complaint are set forth more fully below; but briefly, this complaint concerns Cinergy's refusal to pay Brandenburg Telephone for charges incurred with

respect to access services provided to Cinergy by Brandenburg Telephone, pursuant to the Duo County Tariff and the National Exchange Carrier Association, Inc. ("NECA") Tariff, each of which Brandenburg Telephone has opted-into.

#### APPLICABLE LAW

- 4. Pursuant to KRS 278.040, the Public Service Commission of the Commonwealth of Kentucky ("Commission") has jurisdiction "over the regulation of rates and service of utilities" within the Commonwealth.
- 5. Pursuant to KRS 278.260, the Commission is vested with the express authority to investigate and remedy "complaint as to rates or service of any utility."
- 6. Pursuant to KRS 278.030 (1), "[e]very utility may demand, collect and receive fair, just and reasonable rates for the services rendered or to be rendered by it to any person." (Emphasis added). Subsection (2) of KRS 278.030 allows a utility to "employ in the conduct of its business suitable and reasonable classifications of its service, patrons and rates."

#### STATEMENT OF THE FACTS

- 7. Brandenburg Telephone has regularly invoiced Cinergy for the services it provides.
- 8. Cinergy received monthly CABS bills from Brandenburg Telephone since January 16, 2005 without any billing inconsistencies.
- 9. On March 23, 2006, Brian Main, an employee of Cinergy's Bill Audit Group, sent Brandenburg Telephone a notice of a dispute (Exhibit 1) with respect to a \$400 feature group D access bill. In the "Remarks" section of the notice of dispute, Mr. Main states "[t]his is a formal dispute for all charges for access/usage billed. Payment will be withheld until CDRs are received, and usage is verified. Please see accompanying e-mail." Neither the "Billing Claim Form" nor the accompanying e-mail of Exhibit 1 provide additional details.

- 10. In a letter dated April 21, 2006 (Exhibit 2), Robert Bye, VP and General Counsel for Cinergy, provided a second notice that Cinergy disputed the \$400.00 invoice, but his letter lacked any specific details or reasons for disputing the total bill for feature group D access.
- 11. If Cinergy is unwilling to pay the standard fee for CDRs, Cinergy could have alternatively relied on Duo County Tariff Section 2.4.1 (E), "Billing Disputes Resolved in Favor of the Customer", which states:

If the customer pays the total billed amount and disputes all or part of the amount, the Telephone Company will refund any overpayment. In addition, the Telephone Company will pay to the customer penalty interest on the overpayment.

- 12. Cinergy has not sought relief under the Duo Tariff because Cinergy has not paid the total billed amount.
- 13. Section 2.4.1 (D), "Payment of Rates, Charges and Deposits; Billing Disputes" of the NECA Tariff provides:
  - (1) A good faith dispute requires the customer to provide a written claim to the Telephone Company. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the customer's bill, or, when available, by accessing such information on the Telephone Company's website also shown on the customer's bill. Such claim must identify in detail the basis for the dispute, and if the customer withholds the disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed to permit the Telephone Company to investigate the merits of the dispute.
  - (2) The date of the dispute shall be the date on which the customer furnishes the Telephone Company the account information required in (D) (1), above.
  - (3) The date of resolution is the date the Telephone Company completes its investigation, provides written notice to the customer regarding the disposition of the claim, i.e., resolved in favor of the customer or resolved in favor of the Telephone Company, and credits the customer's account, if applicable.

- 14. Brandenburg Telephone responded in a letter dated April 25, 2006. (See Exhibit 3). In this letter, Brandenburg Telephone accurately stated that if there were differences between the billed traffic measurements and Cinergy's internal traffic measurements, then (1) Brandenburg Telephone, in compliance with the applicable tariffs, would attempt to resolve the dispute in good faith and (2) Cinergy must pay Brandenburg Telephone in full for all undisputed amounts. In addition, the letter explained that Brandenburg Telephone would begin applying any applicable late payment charges to Cinergy for amounts billed but not paid.
- 15. As of this date, Brandenburg Telephone has received only the previously mentioned notice of dispute for the February 16, 2006 invoice. Cinergy has refused to pay invoices for March, April, and May, 2006, despite its failure to submit notices of dispute for those invoices.
- 16. Contrary to Section 2.4.1 (D) of the NECA Tariff, Cinergy has failed to provide specific details regarding the reason for its dispute of <u>all</u> Brandenburg Telephone invoices to date.
- 17. Cinergy has requested call detail records ("CDRs") from Brandenburg Telephone through its notice of dispute for the February 16, 2006 invoice (Exhibit 1).
- 18. Brandenburg Telephone is willing to supply CDRs to Cinergy, at the usual and customary fee it charges all carriers requesting CDRs. That usual and customary fee is \$500 for each monthly set of CDRs provided.
- 19. Brandenburg Telephone has expressed its willingness to supply CDRs at the standard fee of \$500 to Cinergy on multiple occasions. (See Exhibit 3 and Exhibit 4). Brandenburg Telephone has never refused to supply CDRs.
- 20. Cinergy has refused to pay the usual and customary fee of \$500 to receive the CDRs on the apparent theory that it has no payment obligations to Brandenburg Telephone, in the absence of free CDRs. As a result, Brandenburg Telephone has not provided CDRs to Cinergy.

- 21. Cinergy has refused to provide Brandenburg Telephone with any information with respect to its internal traffic measurements or any further information to assist in resolving this matter.
- 22. In an e-mail from Vickie Shoemaker, Cinergy's Margin Assurance Manager (Exhibit 5), Cinergy incorrectly states that (1) Brandenburg Telephone has the burden of proving the accuracy of its billing and (2) Brandenburg Telephone refused to provide the CDRs.
- 23. To the contrary, Section 2.4.1 (D) of the NECA Tariff clearly states that the non-paying party must provide pertinent details about a bona fide dispute to the billing party, including the specific items on the bill being disputed.
- 24. Cinergy has the burden of proving an actual dispute. Brandenburg Telephone has responded to Cinergy's notice of dispute and has never withheld CDRs. Rather, Cinergy has simply refused to pay the standard fee for the CDRs.
- 25. Presently, Cinergy has failed to pay for Feature Group D access billing on the following invoices for the following amounts:

February 16, 2006 \$580.34

March 16, 2006 \$649.37

April 16, 2006 \$592.07

May 16, 2006 \$701.77

- 26. In a letter dated May 17, 2006 (Exhibit 6), counsel for Brandenburg Telephone notified Cinergy that Brandenburg Telephone would terminate Cinergy's services on June 19, 2006, pursuant to 807 KAR 5:006, Sections 13 and 14.
- 27. As of this date, Cinergy owes Brandenburg Telephone \$2,523.55 in past due charges (total from paragraph 25 above) and \$707.77 in current charges.

- 28. Despite Brandenburg Telephone's attempts to resolve this dispute by negotiation, Cinergy has failed to attempt to resolve this dispute in a reasonable time or in a reasonable manner.
  - 29. Section 2.4.1 (D) of the Duo County Tariff provides as follows:

Late payment charges will apply to amounts withheld pending settlement of the dispute. Late payment charges are calculated as set forth in (C) (2) preceding except that when the customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest shall not begin until 10 days following the payment date.

30. Likewise, Section 2.4.1 (D) (4) of the NECA Tariff states:

In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (C) (2).

31. Brandenburg Telephone has initiated this formal complaint to collect full payment from Cinergy for services rendered to it, including late payment charges as described in the applicable tariffs.

WHEREFORE, Brandenburg Telephone respectfully requests that the Commission take the following actions:

- 1. Order Cinergy to pay immediately for past services rendered by Brandenburg Telephone, in the amount of \$2,523.55.
- 2. Order Cinergy to pay immediately for current services (as reflected in Brandenburg Telephone's June 16, 2006 invoice to Cinergy) rendered by Brandenburg Telephone, in the amount of \$707.77.
- 3. Order Cinergy to timely pay for future services rendered by Brandenburg Telephone or face termination of services from Brandenburg Telephone, pursuant to 807 KAR 5:006.

Grant Brandenburg Telephone any and all other legal and equitable relief to which it 4. is entitled.

Respectfully submitted,

John E. Selent Edward T. Depp Holly C. Wallace

**DINSMORE & SHOHL LLP** 

1400 PNC Plaza

500 W. Jefferson Street Louisville, KY 40202

(502) 540-2300 (telephone)

(502) 585-2207 (facsimile)

**COUNSEL TO BRANDENBURG** TELEPHONE COMPANY

111432v1 30256.100

#### CINERGY COMMUNICATIONS – MARGIN ASSURANCE BILLING CLAIM FORM

| CLAIM NUMBER: VENDOR NAME: ACCOUNT REP: BAN: FAX NUMBER:                          | DT2398          |  |  |  |
|---|-----------------|--|--|--|
| ACCOUNT REP:<br>BAN:  | Rrandenburg     | DT2398   |  |  |
| BAN:  | Managemodis     | Brandenburg Telephone  |  |  |
| ·   | Holly Mattingly |  |  |  |
| FAX NUMBER:   | ļ               |  |  |  |
|   | 913-492-1684    |  |  |  |
| TYPE OF CLAIM & DISP  | UTE AMOUNT:     | :  |  |  |
| INSTALLATION CHARG  | ES:             | NRC:   |  |  |
| DISCONNECT:   |                 | USAGE:   |  |  |
| TAXES:  |                 | PIC-C:   |  |  |
| MRC:  |                 | OTHER: LPC   |  |  |
|   |                 | WILL BE WITHHELD UNTIL CDRS ARE RECEIVED, AND PLEASE SEE ACCOMPANYING EMAIL. |  |  |
|   |                 |  |  |  |
|   |                 | CORRESPONDENCE SHOULD REFERENCE THE SECTION BELOW FOR YOUR RESPONSE.         |  |  |
|   | ER. PLEASE US   |  |  |  |
| ABOVE CLAIM NUMBE<br>LEC RESPONSE SECTION<br>ACKNOWLEDGED BY:                     | ON:             |  |  |  |
| ABOVE CLAIM NUMBE<br>LEC RESPONSE SECTION<br>ACKNOWLEDGED BY:<br>ACKNOWLEDGMENT D | ON:             |  |  |  |
| ABOVE CLAIM NUMBE<br>LEC RESPONSE SECTION ACKNOWLEDGED BY:                        | ON:             |  |  |  |

All responses to the above dispute should be sent via fax to: 913-492-1684, Attention Bill Audit, or via digital sender to: bill-audit@cinergycom.net

EXHIBIT

From: Brian Main [mailto:bmain@cinergycom.com]

Sent: Thursday, March 23, 2006 2:27 PM

To: hmattingly@bbtel.com

Subject: Bill Audit New Billing Location and Audit Policy

Dear Holly --

Please be advised of new processes being developed by CCC.

As part of these new processes we are requesting the following for all billing:

- (1) Provide CDRs (Call Detail Records) to Cinergy Communications Company
- (2) Update your Customer Contact information and billing address listed for us.

With these new processes in place that CCC is auditing all usage based invoices via detailed inspection of CDRs and will not pay for future invoice usage until a CDR (that directly correlates to the paper invoice) can be obtained and validated to match them up to our switch records historically.

This would apply to each BAN being billed separately from different months. However, if after reviewing these records and we find any discrepancies, we will request additional CDRs.

Specifically, once CCC is able to validate billing usage then we would "love" the opportunity to move towards a mechanized billing process.

Please update your records to reflect updates to our customer address with you.

Current Customer Address: (Incorrect)

Cinergy Communications and/or LDM c/o Community Telephone

1419 West Lloyd Expy, #101

Evansville, IN 47710

Updated Customer Address: (Corrected)

Cinergy Communications Company

Attn: Bill Audit 8829 Bond Street

Overland Park, KS 66214

bill-audit@cinergycom.net

These requested changes will apply to the following BANS:

0536-1 0536-2

Please send reply to: bill-audit@cinergycom.net

Thank you in advance for your assistance during our transitional period.

#### **Brian Main**

Bill Audit Group

Cinergy Communications

913 754-3343 (voice)

8829 Bond Street

913 492-1684 (fax)

Overland Park, KS 66214



Robert A Byc VP and General Counsel Cinergy Communications Company 8829 Bond Street Overland Park, KS 66214

COMMUNICATIONS

Phone: 913.754.3353 | Pax: 812.759.1731

Email: Byc@cinergycom.com

April 21, 2006

Mr. John Scient Attorney at Law c/o Brandenburg Telephone Co. P.O. Box 599 Brandenburg, KY 40108

Re:

Request for validation

Dear Mr. Selent:

I am told that you represent Brandenburg Telephone Co. Your client would not provide your address or telephone number, but rather indicated that I should write you care of this address.

Brandenburg invoiced our company in the amount of \$400.00 for Feature Group D access billing. We disputed this amount and requested Call Detail Records ("CDRs"). It is common practice in the industry to provide CDRs in the event of a dispute. These are requested of our company almost every day and we provide them without question. In this case, your client has demanded payment of \$500, an amount in excess of the disputed amount.

We cannot validate this traffic without CDRs. We will not pay for any traffic that cannot be validated. Therefore, please direct your client to either produce the CDRs or accept our dispute. If you have any questions, please do not hesitate to contact me directly.

Very truly yours

Robert A. Bye

April 25, 2006

Mr. Main,

Brandenburg Telephone Co. has received your billing dispute dated March 23, 2006 and we are denying the entire dispute. If there are differences between your own traffic measurements and our billing, we will reopen this dispute based on the minutes that are disputed. In this situation, we would expect full payment on all undisputed amounts.

As we have stated previously, Brandenburg Telephone Co. will provide CDR records to Cinergy for \$500. This is the standard fee we charge to any company who wants to receive these records.

Brandenburg Telephone Co. will begin applying any applicable late payment charges to Cinergy for amounts billed but not paid.

Cinergy has been receiving these monthly CABS bills since January 16, 2005 without any billing inconsistencies. Brandenburg Telephone Co. bills out of the Duo County Tariff consistent with the rules and regulations set by the FCC and the Kentucky PSC. Cinergy cannot suddenly dispute the entire billing by Brandenburg Telephone Company and not pay our access bills for services rendered.

If you have any questions, please give me a call at your convenience.

Sincerely,

Randall Bradley



## Dinsmore&Shohl

John E. Selent 502-540-2315 john.selent@dinslaw.com

May 17, 2006

Robert A. Bye, Esq. VP and General Counsel Cinergy Communications Company 8829 Bond Street Overland Park, KS 66214

Re: Brandenburg Telephone Company's Switched Access Charges to Cinergy Communications Company

Dear Mr. Bye:

We are counsel to Brandenburg Telephone Company. In that capacity, we have been requested to respond to your letter of April 21, 2006 regarding Brandenburg Telephone Company's bill to Cinergy Communications Company ("Cinergy") for switched access services.

Brandenburg Telephone Company provided Cinergy with a bill that complies with industry standards. In addition, Brandenburg Telephone Company informed Cinergy that if it wanted detailed records, Brandenburg Telephone Company would provide it with Call Detail Records at a cost of \$500. As Randall Bradley indicated in his letter of April 25, 2006 to Mr. Brian Main, this is the standard fee that Brandenburg Telephone Company charges all carriers requesting Call Detail Records.

Thank you, and if you have any questions with regard to this matter, please call me.

Very truly yours,

DINSMORE & SHOHL LLP

JES/HCW/rk

EXHIBIT

A

1400 PNC Plaza, 500 West Jefferson Street Louisville, KY 40202 502.540.2300 502.585.2207 fax www.dinslaw.com

Robert A. Bye, Esq. May 16, 2006 Page 2

#### Enclosure

cc:

Holly C. Wallace, Esq. Edward T. Depp, Esq.

Robert A. Bye, Esq. May 16, 2006 Page 3

bc:

Allison T. Willoughby Randall Bradley

110027v1 25868-1

From: Vickie Shoemaker [mailto:vickies@cinergycom.com]

Sent: Tuesday, April 25, 2006 3:42 PM

To: hmattingly@bbtel.com Cc: 'Bob Bye'; 'Brian Main'

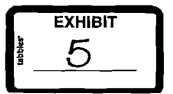
Subject: FW: Dipute:Brandenburg 0536-1 FGD

Randall neglected to include his contact information so I am writing to you instead.

Cinergy Communications does dispute the amount of traffic you are billing us, as our switch records do not reflect anywhere near the volume of LD that you are billing. Our agreement with SCRTC is Bill and Keep and absent switch records (you refuse to provide), we believe this to be entirely local traffic and noncompensable.

Cinergy Communications Company is not going to purchase records to validate your billing. The burden of proof of the accuracy of your bills lies with you and we will incur no additional expense due to your intentional delays in providing the requested information.

Vickie Shoemaker Margin Assurance Manager Cinergy Communications Company 8829 Bond Street Overland Park, KS 66214 913-754-3336 Direct Line



|  | - |  |  |
|--|---|--|--|
|  |   |  |  |
|  |   |  |  |

| DER: COMPLETE THIS SECTION  | COMPLETE THIS SECTION ON DELIVERY  |
|---|--|
| mplete items 1, 2, and 3. Also complete m 4 if Restricted Delivery is desired. In the your name and address on the reverse that we can return the card to you. act this card to the back of the mailpiece, on the front if space permits. | A. Signature  A. Signature  A. Agent  A. Addresse  B. Recgived by (Printed Name)  C. Date of Delivery  C. Date of Delivery |
| cle Addressed to:   | D. Is delivery address different from item 1?  Yes If YES, enter delivery address below:  No                               |
| ergy Communications Co.<br>n: Bill Audit<br>9 Bond Street<br>rland Park, KS 66214   | 3. Service Type  |
|   | ☐ Registered ☐ Return Receipt for Merchandise ☐ C.O.D.   |
| e Number  | 4. Restricted Delivery? (Extra Fee)  |
| fer from s 7006 0100 000  | 0 9010 5175  |
| 13811, February 2004 Domestic Re  | etum Receior   |
| Attn: Bill Audit<br>8829 Bond Street  | 102595-02-M-1540   |

Re: Termination of Service of Cinergy Communications Company ("Cinergy")

To Whom It May Concern:

Overland Park, KS 66214

The purpose of this letter is to notify Cinergy that Brandenburg Telephone Company ("Brandenburg Telephone") will terminate Cinergy's services billed under account number on June 19, 2006 pursuant to 807 KAR 5:006, Sections 13 and 14.

As Brandenburg Telephone has previously explained to Cinergy in full detail, Cinergy has failed and refused to pay Brandenburg Telephone's switched access charges as required by Brandenburg Telephone's applicable tariff on file with the Public Service Commission of the Commonwealth of Kentucky. As of the date of this letter, Cinergy owes Brandenburg Telephone \$1821.78 in past due charges, and \$701.77 in current charges under account number Cinergy's conduct supplies two alternate bases on which Brandenburg Telephone may terminate Cinergy's service.

Termination of service is governed by 807 KAR 5:006, Section 14, entitled "Refusal or Termination of Service." That regulation provides, in pertinent part:

(a) A utility may terminate service for failure to comply with applicable tariffed rules or commission administrative regulations pertaining to that service.



1400 PNC Plaza, 500 West Jefferson Street Louisville, KY 40202 502.540.2300 S02.585.2207 fax www.dinslaw.com

### nsmore&Shohl...

John E. Selent 502-540-2315 John.Selent@dinslaw.com

May 17, 2006

VIA CERTIFIED U.S. MAIL, RETURN RECEIPT REQUESTED and FIRST-CLASS UNITED STATES MAIL

Cinergy Communications Company Attn: Bill Audit 8829 Bond Street Overland Park, KS 66214

> Termination of Service of Cinergy Communications Company ("Cinergy") Re:

To Whom It May Concern:

The purpose of this letter is to notify Cinergy that Brandenburg Telephone Company ("Brandenburg Telephone") will terminate Cinergy's services billed under account number on June 19, 2006 pursuant to 807 KAR 5:006, Sections 13 and 14.

As Brandenburg Telephone has previously explained to Cinergy in full detail, Cinergy has failed and refused to pay Brandenburg Telephone's switched access charges as required by Brandenburg Telephone's applicable tariff on file with the Public Service Commission of the Commonwealth of Kentucky. As of the date of this letter, Cinergy owes Brandenburg Telephone \$1821.78 in past due charges, and \$701.77 in current charges under account number Cinergy's conduct supplies two alternate bases on which Brandenburg Telephone may terminate Cinergy's service.

Termination of service is governed by 807 KAR 5:006, Section 14, entitled "Refusal or Termination of Service." That regulation provides, in pertinent part:

> (a) A utility may terminate service for failure to comply with applicable tariffed rules or commission administrative regulations pertaining to that service.

> > 1400 PNC Plaza, 500 West lefferson Street, Louisville, KY, 40202 502.540.2300 502.585.2207 fax www.dinslaw.com

(f) A utility may terminate service at a point of delivery for nonpayment of charges incurred for utility service at that point of delivery.

Sections 14(1)(a) and 14(1)(f) each provide an independent basis on which Brandenburg Telephone may terminate Cinergy's service. Under Section 14(1)(a), Brandenburg Telephone may terminate Cinergy's service because Cinergy has failed to comply with Brandenburg Telephone's tariff by failing to pay switched access charges. As required by Section 14(1)(a), Brandenburg Telephone has made a reasonable effort to obtain compliance by advising Cinergy of its position in full detail by letter dated April 25, 2006. Further, Brandenburg Telephone is providing more than 10 days notice of termination.

Alternatively, under Section 14(1)(f), Brandenburg Telephone may terminate Cinergy's service because Cinergy has failed to pay switched access charges incurred for utility service. As required by Section 14(1)(f)2-3, Brandenburg Telephone is providing more than five days notice of termination, and the termination will not occur within 20 days of the latest original unpaid bill which was sent on May 17, 2006.

Having satisfied the grounds for termination of service pursuant to both Sections 14(1)(a) and 14(1)(f), written termination notice must be provided in accordance with Section 13(5). Section 13(5) provides:

When advance termination notice is required, the termination notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice shall be in writing, distinguishable and separate from any bill. The termination notice shall plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination. The termination notice shall also comply with the applicable requirements of Section 14 of this administrative regulation.

This letter complies with the advance termination notice requirements of Section 13(5) because, among other things, it plainly states the reason for termination and it is being provided separate and apart from any Brandenburg Telephone bill to Cinergy. Further, as required by Section 13(5), Brandenburg Telephone hereby informs Cinergy that the termination date of June 19, 2006 will not be affected by receipt of any subsequent bill from Brandenburg Telephone to Cinergy. Finally, Cinergy has the right to dispute the reasons for termination.

Thank you, and if you have any questions, please call me.

Very truly yours,

DINSMORE & SHOHL LLP

John E Zelenj

cc:

Robert A. Bye, Esq. Beth O'Donnell, Ex. Dir. of KY PSC

109845v1 30256-100