

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CARTER COUNTY ENHANCED 911)	
)	CASE NO.
V.)	2006-00149
)	
SOUTHEAST TELEPHONE, INC. AND)	
KENTUCKY ALLTEL, INC.)	

O R D E R

On April 7, 2006, Carter County Enhanced 911 Service (“Carter County”) filed a formal complaint against SouthEast Telephone, Inc. (“SouthEast”). The complaint stated that Carter County was not receiving accurate 911 database information from SouthEast for SouthEast’s customers in Carter County. Through an arrangement with Kentucky Alltel, Inc. (“Alltel”), Carter County receives 911 database information on a daily basis.

The parties met with Commission Staff on May 4, 2006 for an informal conference to discuss the situation. It was agreed that the parties would continue to work together to correct problems occurring in the process of transferring information from SouthEast through Alltel to Carter County and would update the case record regularly. On June 9, 2006, SouthEast informed the Commission that all of SouthEast’s records in Carter County’s system have been manually checked to ensure accuracy and that SouthEast has manually verified the electronic transmission of new records to

Carter County. SouthEast also states that Carter County agrees that the problems have been corrected. Therefore, SouthEast requests that the case be dismissed.

The Commission HEREBY ORDERS that, within 10 days of the date of this Order, any party objecting to the dismissal of this case shall file with the Commission its reasons why dismissal is unwarranted. If no such objection is made, the case shall be dismissed without further Order.

Done at Frankfort, Kentucky, this 27th day of June, 2006.

By the Commission

ATTEST:



Executive Director