

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF LOUISVILLE GAS AND)
ELECTRIC COMPANY AND KENTUCKY)
UTILITIES COMPANY FOR APPROVAL OF)
REVISIONS ASSOCIATED WITH THE) CASE NO. 2006-00009
CUSTOMER RESPONSIBILITIES AND)
DISCONTINUANCE OF SERVICE SECTIONS)
OF THE TERMS AND CONDITIONS)
CONTAINED IN THEIR TARIFFS)

COMMISSION STAFF'S FIRST DATA REQUEST
TO LOUISVILLE GAS AND ELECTRIC COMPANY
AND KENTUCKY UTILITIES COMPANY

Pursuant to 807 KAR 5:001, Commission Staff requests that Louisville Gas and Electric Company ("LG&E") and Kentucky Utilities Company ("KU") file the original and four copies of the following information within 10 days of the date of this request, with a copy to all parties of record. Each copy of the information requested should be placed in a bound volume with each item tabbed. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. Refer to First Revision of Original Sheet No. 82, P.S.C. No. 13 and First Revision of Original Sheet No. 90, P.S.C. No. 13. Under "Application for Service," LG&E/KU's tariff states that the provision of new service can be disconnected within the

first 72 hours without notice as a result of LG&E/KU's discovery that the applicant has not conformed with LG&E/KU's tariffed rules and the Commission's regulations. Sheet No. 90, however, states that LG&E/KU will discontinue service only after it has made a reasonable effort to induce the customer to comply with its rules and then only after the customer has been given at least 10 days' written notice of such intention, mailed to his last known address.

a. Provide the statutory or regulatory basis for disconnecting an applicant's service without notice.

b. Provide in detail the type of infractions against LG&E/KU's tariff and Commission's regulations that would result in terminating an applicant's service without notice.

c. If the type of infraction involves an applicant's payment history, how far back will LG&E/KU search its record of payments by the applicant?

d. Explain LG&E/KU's research techniques to determine if the applicant is in compliance with its tariffs and Commission regulations.

e. Explain LG&E/KU's liability if it wrongfully disconnects a customer.

2. Provide a redline version of the proposed tariff.

3. Refer to First Revision of Original Sheet No. 90. Under Paragraph G, the tariff states that any unpaid balances of previously rendered bills may be transferred to any account for which the customer has responsibility. The tariff further states that such balances will be subject to LG&E/KU's collections and disconnect policies and will not be subject to disconnect unless there is fraud, a mutual agreement for disconnect, or the current account is subsequently disconnected for service supplied at that point of

delivery. Explain how disconnection under Sheet No. 82 is consistent with this section of the tariff.

4. Refer to First Revision of Original Sheet No. 90. LG&E/KU state that where there is no lapse in service, any final bills rendered will be subject to LG&E/KU's collection and disconnection procedures.

- a. Explain the situations in which no lapse in service would occur.
- b. Explain what kind of notice, if any, is given to the customer of this potential liability.
- c. Explain whether or not a customer must consent to the final bill being transferred.

5. Refer to First Revision of Original Sheet No. 90. Assume that a customer requests service at a new location while still maintaining service at the old location.

- a. Explain what the customer must do to receive service at the new location.
- b. Is a special agreement required? If so, explain what the agreement provides.

for: 
Beth O'Donnell
Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

DATED: October 10, 2006

cc: Parties of Record