

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

BELLSOUTH TELECOMMUNICATIONS, INC.'S)	CASE NO.
RELIEF PLAN FOR HURRICANE KATRINA)	2005-00364

O R D E R

BellSouth Telecommunications, Inc. ("BellSouth") has offered a package of services to assist its retail customers in Alabama, Louisiana, and Mississippi in the aftermath of Hurricane Katrina. This relief plan consists of waiving the Secondary Service Order Charge along with providing one free month of service for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package; providing one free month of MemoryCall or Voice Mail Service; and waiving the termination charges for businesses no longer operational due to hurricane damage. BellSouth's tariff already includes provisions for waiver of service charges for affected customers at a temporary or new permanent location or the permanent location upon return. Additionally, Inside Wire guidelines include a free jack and associated wiring at a temporary or new permanent location and at least one free jack and associated wiring upon return to the permanent location.

BellSouth asserts that its relief plan conforms with the provisions of KRS 278.170(2). In pertinent part, this section reads: "Any utility. . .may grant free or

reduced rate service for the purpose of providing relief in case of flood, epidemic, pestilence or other calamity.” The section also provides that notice must be given to the Commission and its agreement obtained for such reduced rate services. Having considered the relief plan, the Commission finds that it is a reasonable response to Hurricane Katrina.

IT IS THEREFORE ORDERED that BellSouth’s Hurricane Katrina Relief Plan is approved and shall remain in effect for the services specified herein on orders placed through January 31, 2006 or as otherwise specified by BellSouth’s tariff and Inside Wire guidelines.

Done at Frankfort, Kentucky, this 6th day of December, 2005.

By the Commission

ATTEST:


Executive Director