

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHARLES A. REED)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2004-00437
)	
LOUISVILLE GAS AND)	
ELECTRIC COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on November 4, 2004, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 10th day of November, 2004.

By the Commission

ATTEST:


Executive Director

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PSC Consumer Services

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PUBLIC SERVICE
COMMISSION

In the matter of:

Charles A. Reed
(Your Full Name)

COMPLAINANT

VS.

LGE
(Name of Utility)

DEFENDANT

2004-00437

COMPLAINT

The complaint of Charles A. Reed respectfully shows:
(Your Full Name)

(a) Charles A. Reed
(Your Full Name)

4500 Ash Ave Lou Ky 40258
(Your Address)

(b) LGE
(Name of Utility)

Louisville, Ky
(Address of Utility)

(c) That: My power was cut off for 2 minutes,
(Describe here, attaching additional sheets if necessary)

after which the technician present told my wife
the specific act, fully and clearly, or facts that are the reason

he would turn the power back on and come
and basis for the complaint)

back later, giving her time to go pay the
bill. My wife paid the bill and returned

Continued on Next Page

Formal Complaint

Charles A Reed vs. LGE

Page 2 of 2

Power was still on and never interrupted again.
Complainant received bill showing tamperings,
charges and reconnect charges. Later bill
is to ~~be~~ have deposit charges. I find
these charges to be unacceptable. No tamperings
were received at this residence.

Wherefore, complainant asks _____
(Specifically state the relief desired.)

Remove undesired charges

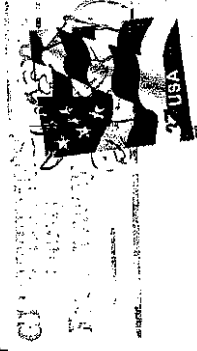
Dated at housville
Nov 2, Kentucky, this 2 day
(Your City)

of Nov, 192004
(Month)

Charles A Reed
(Your Signature)

(Name and address of attorney, if any)

Charles A. Reed
4500 Ash Ave
Law Ky 40258



Comm of Ky
Environmental and Public Protection Cabinet
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Ky 40602-0615

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