COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KIDZ CAPITOL and JAMES PRATT

COMPLAINANTS

v.

LOUISVILLE GAS AND ELECTRIC COMPANY

DEFENDANT

<u>O R D E R</u>

On January 16, 2004, the Commission issued an Order directing that Kidz Capitol and James Pratt ("Kidz Capitol") allow Louisville Gas and Electric Company ("LG&E") access to Kidz Capitol's gas and electric meters. The Order provided that, within 10 days of the meter reading, Kidz Capitol must pay LG&E for services received since September 24, 2003. Furthermore, the Order required Kidz Capitol to respond to Commission Staff's Data Request issued on November 17, 2003. The Order stated that, if Kidz Capitol did not comply with these terms, its complaint would be dismissed.

Kidz Capitol responded to Commission Staff's Data Request and allowed LG&E access to its meters as required. Commission Staff is in receipt of a bill for electric and gas service that LG&E issued to Kidz Capitol on January 23, 2004 (attached hereto as Appendix A). The total amount due is \$24,626.32, of which \$29,050.11 represents the previous month's outstanding balance; \$4,866.79 represents current utility charges as

of January 22, 2004; and a negative \$9,290.58¹ represents the net total of a series of adjustments to the current bill.

In its January 16, 2004 Order, the Commission specifically cited 807 KAR 5:006, Section 11. This regulation provides that in a proceeding in which there is a dispute regarding billing, the disputed amount is considered current, and service shall be continued as long as undisputed payments are made. It its initial complaint, Kidz Capitol disputed a \$5,000 deposit required by LG&E. Subsequently, Kidz Capitol amended its complaint to also dispute a charge of \$13,984.97 that LG&E claimed Kidz Capitol owed for prior, unbilled usage.² The total disputed amount of \$18,984.97 matches the previous balance as shown on the October 2003 billing from LG&E.³

Appendix A to this Order, the bill submitted to Kidz Capitol on January 23, 2004, does not comply with 807 KAR 5:006, Section 11. The "Other Charges" portion of the bill includes a credit for the \$13,984.97 and a reversal of past late payment charges. However, the "Other Charges" portion of the bill reduces the bill credit with past due installment payments on the \$13,984.97 and a reversal of the payment on the \$5,000 deposit.⁴ In order to comply with 807 KAR 5:006, Section 11, the "Other Charges"

¹ The negative \$9,290.58 is comprised of various charges and credits. Charges were for missed monthly installments on past due bills, the returned check for half of the \$5,000 deposit, and an insufficient check charge. Credits were for the total past due bill and the reversal of late payment charges.

² LG&E's Answer at 3.

³ Response to the Commission Staff's Second Data Request dated December 23, 2003, Item 2, customer bill due October 31, 2003.

⁴ Kidz Capitol had paid \$2,500 of the deposit; however, LG&E received an insufficient funds notice on the check. <u>See</u> Response to the Commission Staff's First Data Request dated November 17, 2003, Item 2.

portion of the January 23, 2004 bill should have shown credits for the \$13,984.97 previous balance and the \$5,000 deposit, as well as the removal of any late payment charges and insufficient check charges associated with the disputed amount. The January 23, 2004 bill attempts to collect the \$5,000 deposit and \$2,330.84 associated with the \$13,984.97 previous balance.⁵ While the Commission's January 16, 2004 Order directed Kidz Capitol to remit payment for services rendered since September 24, 2003 within 10 days of the meter readings, the January 23, 2004 bill from LG&E includes amounts that should not have been recognized under the provisions of 807 KAR 5:006, Section 11.

The purpose of the Commission's January 16, 2004 Order was to determine the undisputed portions of Kidz Capitol's electric and gas bills so that Kidz Capitol can become current for service rendered after the filing of the formal complaint. In so doing, Kidz Capitol could retain electric service and could have gas service reconnected⁶ for the duration of this proceeding before the Commission. Noting LG&E's difficulty in submitting a proper bill, Commission Staff has determined Kidz Capitol's electric and gas bill for service received since September 24, 2003 using LG&E's billings submitted in this proceeding. The total bill is \$5,608.72, as shown on Appendix B, attached

⁵ Kidz Capitol appears to have entered into a Deferred Agreement with LG&E on September 26, 2003, where it would repay the \$13,984.97 in 12 equal installments of \$1,165.42. <u>See</u> Response to the Commission Staff's First Data Request dated November 17, 2003, Item 4. The January 23, 2004 bill reflects charges for 2 months of the monthly installments.

⁶ LG&E disconnected Kidz Capitol's gas service on December 1, 2003. <u>See</u> Response to the Commission Staff's First Data Request dated November 17, 2003, Item 5.

hereto. This amount must be paid by Kidz Capitol to retain electric service and have gas service reconnected.

The Commission emphasizes that this does not constitute a finding regarding Kidz Capitol's liability for the \$13,984.97 previous balance or the \$5,000 deposit required by LG&E. The Commission also emphasizes that, after Kidz Capitol pays \$5,608.72, it is obligated to also pay subsequent bills for service. This obligation includes allowing LG&E access to Kidz Capitol's electric and gas meters and making full and prompt payment for subsequent services.

IT IS THEREFORE ORDERED that:

1. LG&E shall adjust Kidz Capitol's electric and gas bill to reflect the findings herein.

Within 5 days of the date of this Order, Kidz Capitol shall remit to LG&E
 \$5,608.72 for service since September 24, 2003.

3. Upon receipt of Kidz Capitol's payment of \$5,608.72, LG&E shall reconnect Kidz Capitol's gas service and cease attempts to disconnect its electric service. If Kidz Capitol tenders payment with a negotiable instrument, LG&E may wait for confirmation of sufficient funds, and upon receipt of said confirmation, shall immediately reconnect gas service.

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Done at Frankfort, Kentucky, this 13th day of February, 2004.

By the Commission

ATTEST:

Frances <u>____</u>

Executive Director

Case No. 2003-00369

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2003-00369 DATED February 13, 2004

January 23, 2004 Bill to Kidz Capitol from LG&E

Jan 23 04 01:57p

LG&E Energy Corp



Customer Service: (502) 627–3313 Mon-Fri 7AM-6PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.lgeenergy.com

p.2

			如何当然已经 AT	COUNTINFORMATION	
Current due date applies to the current bill only. Previous amount due may be subject to disconnection.			Account Numb Account Name Service Addres	: KID'Z CAPITOL	
to disconnection.			Next Read Date	e: 02/13/04	
			大学的"新闻"的"新闻"的"新闻"的"新闻"的"新闻"的"新闻"的"新闻"的"新闻"	BILLING SUMMARY	
			Previous Bala		0.00
Averages for	This	Last	Payments as Previous Mon	th Adjustment	0.00 29.050.11
Billing Period	Year	Year	Balance as of	01/22	29,050.11
Average Temperature	56 °	53 º	Electric Charg Gas Charges	-4 423.39	}
Number of Days Billed	77	77	Taxes and Fe	es 275.48	1
Electric/kwh per Day	34.8	0.0	Utility Charges Other Charges		4,866.79
Gas/ccf per Day	61.7	0.0	Total Amoun		(9,290.58) 24,626.32
Rate Type: GENERAL SERVICE Customer Charge Energy Charge	THREE PHASE		10.00 161.25	Meter Reading Informat Meter # 500432	ion
Other Charges For Above Rate				Actual Reading on 01/21	0874
Electric Fuel Adjustment (\$.00180 Electric General Service DSM (\$.) CR x 2680 kwh) 00031 x 2680 kwh)		-4.82 0.83	Previous Reading on 12/13 Current kwh Usage	0807 67
Environmental Surcharge (2.300) Merger Surcredit (3.214% CR x \$ Earnings Sharing Adjustment(2.3	171.11)		3.85 -5.50 3.84	Meter Multiplier Metered kwh Usage	40 2680
Value Delivery Surcredit (0.900%	CRx \$169.45)				
Total Electric Charges		در میشو در میشو	\$167.92		
		CORRECT	ED BILL		
Please see reverse side for addition	nal charries	Please bring e	ntire bill when paying ir		

Customer Service (502) 627 33 EASE RETURN THIS PORTION WITH YOUR PAYMEN Payment Due Date Amount Account Number Due Date 2000-9710-8000-1 8 02/09/04 \$24,626.32 \$24,869.66 \$ \$ Home Phone # (502) 718-0346 Check here if plan(s) requested on back of stub. OFFICE USE ONLY: 98 C10, R0019, G999999 P0.00 CORRECTED BILL #BWNGGLS #2000971080001 0 1# PAPER KID'Z CAPITOL 522 W MAIN ST LOUISVILLE, KY 40202-2920 HECYCLED PO BOX 35590 LOUISVILLE, KY 40232-5590 N الطرابات المتعاملين القيادية المتعاد المتعاد المتعاد المتعاد PINTED Service Address: 522 W Main St

0120009710800018000002486966000024626320000000000017

Jan 23 D4 01:57p LG&E Energy	Corp	·	p.3
		Account Number:	Page
	AS CHARGES		
Rate Type: COMMERCIAL			
Customer Charge Gas Distribution Charge	40.98 730.58	Meter Reading Infor Meter # 303411	
Gas Supply Component (\$.80328 x 2838 ccl) Prev Rate 46 days Gas Supply Component (\$.72454 x 1913 ccl) New Rate 31 days	2279.71 1386.05	Actual Reading on 12/01 Previous Reading on 09/15 Current ccf Usage	03204 98453 4751
Other Charges For Above Rates		Meter Multiplier	1
Gas Commercial DSM (\$.00184 x 4751 ccf) Value Delivery Surcredit (0.510% CRx \$4,446.05) Total Gas Charges	8.74 -22.67 \$4,423.39	Metered cof Usage	4751
and the second	HER CHARGES		
(2) The residence of the second property of the property of	ACCOUNT AND INCOMENTATION OF A DESCRIPTION		
Deterred Agreement Billed	1165.42 -		
Deferred Agreement Billed	1165.42 -		
Late Payment Charge	-50.07		
Late Payment Charge	-93.88		
Deterred Agreement Setup	-13984.97		
Returned Check Amount	2500.00		
Insufficient Check Charge	7.50		
Total Other Charges Due	(\$9,290.58)		
	XESIAND FEES		
Electric Sales Tax (6.00% x \$167.92)	10.0B		
Gas Sales Tax (6.00% x \$4,423.39)	265.40		
Total Taxes and Fees	\$275.48		
	ING INFORMATION S		
The previous amount shown on this bill MAY OR MA were made since your last statement was mailed.		ill you received due to adju	stments that
Late Charge to be Assessed After Due Date	\$243.34		
Total deposit required	\$5,000.00		
Deposit paid to date	\$2,500.00		
Remaining deposit to be billed	\$0.00		· 1
Service may be cut-off, if termination notice is not p	aid.		

New enrollment only - Please check box(es) below and on front of stub.

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Automatic Bank Club (voided check must be provided) Please deduct my Automatic Bank Club payment from my Checking Account. I hereby authorize LGE to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LGE.

2005	

1101221011230010

Signature ____

Date _____

To request	a copy of your ra	te schedule, plea	ROFIANT	627-3313, and	ION 1-3-2	-4-2	
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VISIT US at w	/ww.igeenergy.co	om today.					
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APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2003-00369 DATED February 13, 2004

Determination of \$5,608.70 Due from Kidz Capitol to LG&E

Electric Service:

Electric Service from 09/15/03 to 10/14/03 Applicable Sales Tax (Item 2, Staff Second Data Request, Date Due 10/31/03)	\$242.59 14.56
Electric Service from 10/14/03 to 11/12/03 Applicable Sales Tax (Item 2, Staff Second Data Request, Date Due 12/03/03)	225.78 13.55
Electric Service from 11/12/03 to 12/13/03 Applicable Sales Tax (Item 2, Staff Second Data Request, Date Due 01/05/04)	231.56 13.89
Electric Service from 12/13/03 to 01/21/04 Applicable Sales Tax (Appendix A of this Order)	167.92 10.08
Total for Electric Service	\$919.93
Gas Service:	
Gas Service from 09/15/03 to 12/01/03 Applicable Sales Tax (Appendix A of this Order)	\$4,423.39 265.40
Total for Gas Service	\$4,688.79
Total for Electric and Gas Service	\$5,608.72

Note: The gas service billing included in this calculation reflects two actual readings covering the period, rather than based on estimated amounts.