

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INVESTIGATION INTO THE)
ASSIGNMENT OF ABBREVIATED N11) ADMINISTRATIVE
DIALING CODES) CASE NO. 343

O R D E R

On July 16, 2001, the Commission accepted the proposal made by United Way of Kentucky for a 3-year pilot program in which United Way of Kentucky would provide information and referral services 24 hours a day in the metro Louisville and Northern Kentucky areas using the abbreviated dialing code 211. The project would be expanded to 15 additional counties thereafter. The Commission found that the proposal of United Way of Kentucky appeared reasonable and that implementation would serve the public interest in enabling Kentucky citizens to obtain 211 service as expeditiously as possible. The Commission determined that it would reevaluate the effectiveness of, and progress in, United Way of Kentucky's implementation of the information and referral services in this Commonwealth 3 years from the initial acceptance of the pilot program. On July 8, 2004, United Way of Kentucky requested a 7-day extension in which to file its report. The Commission finds this request reasonable.

IT IS THEREFORE ORDERED that the filing by United Way of Kentucky regarding its implementation of information and referral services is due on or before July 23, 2004.

Done at Frankfort, Kentucky, this 15th day of July, 2004.

By the Commission

ATTEST:

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Executive Director