

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE REQUEST OF ROCKCASTLE COUNTY WATER )	
ASSOCIATION TO INCREASE DEPOSITS TO )	CASE NO.
THREE-TWELFTHS (3/12) OF A CUSTOMER S )	2002-00382
AVERAGE ANNUAL BILL )	

FIRST DATA REQUEST OF COMMISSION STAFF  
TO ROCKCASTLE COUNTY WATER ASSOCIATION

Rockcastle County Water Association ( Rockcastle Water ), pursuant to 807 KAR 5:001, is requested to file with the Commission the original and 5 copies of the following information. The information requested herein is due 10 days from the date of this request. Each copy of the data requested should be placed in a bound volume with each item tabbed. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the person who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure that it is legible. Where information herein has been previously provided, in the format requested herein, reference may be made to the specific location of said information in responding to this information request.

1. Provide the number of residential customers Rockcastle Water had as of December 31, 2000, December 31, 2001, and December 31, 2002, respectively.

2. For calendar years 2000, 2001, and 2002, provide the number of residential customers who did not pay their final bills.

3. For calendar years 2000, 2001, and 2002, provide the dollar amount of unpaid final residential bills sent to customers by Rockcastle Water.

4. Refer to Rockcastle Water's response to Item 3.

a. Provide the average amount of an unpaid bill for each of the calendar years 2000, 2001, and 2002.

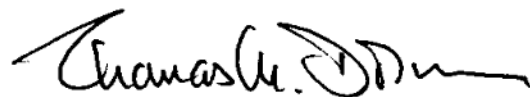
b. Provide the average number of months included on a final unpaid bill for each of the calendar years 2000, 2001, and 2002.

5. Provide the number of residential customers who qualified for a Winter Hardship Reconnect during the 2000-2001 winter and the number who qualified during the 2001-2002 winter.

6. Provide the amount of Rockcastle Water's write-offs for residential accounts during 2000, 2001, and 2002.

7. Explain whether Rockcastle Water will require all customers, or only new customers, to pay a 3-month deposit.

8. Provide the number of residential customers who were more than 2 months delinquent on their bills from January 1, 2002 to December 31, 2002.



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Thomas M. Dorman  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, Kentucky 40602

DATED: January 13, 2003

cc: Parties of Record

