

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NORTH CENTRAL COMMUNICATIONS, INC.)	
)	
COMPLAINANT)	
)	
v.)	CASE NO.
)	2002-00334
)	
KENTUCKY ALLTEL, INC.)	
)	
DEFENDANT)	

O R D E R

On September 18, 2002, North Central Communications, LLC (North Central Communications) filed a formal complaint against Kentucky ALLTEL, Inc. (ALLTEL). The complaint alleges that ALLTEL failed to provide reliable permanent number portability causing North Central Communications customers to experience service outages. On September 24, 2002, the Commission entered an Order requiring ALLTEL to satisfy or answer the complaint within 10 days. The Commission also noted that it had received a letter from the Complainant asserting that the issue might have been resolved. However, the Commission indicated that due to the potentially repetitive nature of the violations alleged in the complaint, it was ordering ALLTEL to respond in writing.

On October 2, 2002, North Central Communications filed a letter stating that it believed that the number portability problems had been permanently corrected and that it would be appropriate to dismiss the case. On October 4, 2002, ALLTEL responded to

the Commission's Order indicating that it had coordinated with its switch manufacturer, Siemens, to remedy the switch translation that had created the problem.

The Commission hereby reiterates its original conclusion: ALLTEL should explain, in detail, the number portability errors that occurred in this instance, as well as the nature of the switch translation problem at issue because of the potentially repetitive nature of these violations and because of their potential harm to competitive carriers.

Therefore, the Commission HEREBY ORDERS that:

1. This docket shall remain open pending review of ALLTEL's response required herein.
2. ALLTEL shall file the written explanation described herein no later than 20 days from the date of this Order.

Done at Frankfort, Kentucky, this 18th day of October, 2002.

By the Commission

ATTEST:


Executive Director