

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

COMPUTER INNOVATIONS)	
)	
COMPLAINANT)	
)	
vs.)	CASE NO. 2001-068
)	
BELLSOUTH TELECOMMUNICATIONS, INC.)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

BellSouth Telecommunications, Inc. ("BellSouth") is hereby notified that it has been named as defendant in a formal complaint filed on March 22, 2001, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, BellSouth is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this

By the Commission

ATTEST:


Executive Director

RECEIVED
MAR 22 2001
PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Computer Innovations
(Your Full Name))
COMPLAINANT)
VS.)
Bell South
(Name of Utility))
DEFENDANT)

Case No. 2001-069

COMPLAINT

The complaint of Computer Innovations respectfully shows:
(Your Full Name)

- (a) Computer Innovations
(Your Full Name)
P.O. Box 539 Richmond, KY 40476
(Your Address)
- (b) Bell South
(Name of Utility)
P.O. Box 70807 Charlotte, NC 28272-0807
(Address of Utility)
- (c) That: Please See Attached.
(Describe here, attaching additional sheets if necessary,

_____ the specific act, fully and clearly, or facts that are the reason
_____ and basis for the complaint.)

ATTACHED DOCUMENT
PER FORMAL COMPLAINT

Computer Innovations vs. Bell South

1.) BellSouth is charging us non-competitive rates on PRI and BRI in Richmond, KY.
Remedy: Force BellSouth to negotiate a reasonable deal with us that is competitive in BellSouth areas. To prove BellSouth is charging us non-competitive rates, we contacted Chapel Services (a BellSouth competitor) in Richmond, KY and they offered us PRI lines in Richmond, KY for less than half the cost of BellSouth. If BellSouth refuses to negotiate a fair contract with us, we want the PSC to file suit against BellSouth for impeding our ability to make a living by imposing unfair trade practices upon us.

KRS 278.170 states that “no utility shall, as to rates or service, give any unreasonable preference or advantage to any person or subject any person to any unreasonable prejudice or disadvantage, or establish or maintain any unreasonable difference between localities or between classes of service or doing a like and contemporaneous service under the same or substantially the same conditions.”

2.) BellSouth unfairly charged us PICC (pre-subscribed inter-exchange carrier charges) on lines we cannot dial out on.

Remedy: Refund all past PICC payments we made and remove future PICC charges from our bill.

3.) BellSouth claimed that they did not offer PRI service in Richmond, KY even though had the lines in place, forcing us to obtain expensive BRI lines.

Remedy: Refund past over-charges which exceed the price of competitively priced PRI lines.