

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE TARIFF FILING OF)
JACKSON ENERGY COOPERATIVE)
CORPORATION TO REVISE THE) CASE NO. 2000-547
RATE FOR AFTER-HOURS)
SERVICE RECONNECTION)

O R D E R

On November 20, 2000, Jackson Energy Cooperative Corporation (“Jackson Energy”) filed a proposed tariff to eliminate the current \$60 charge for reconnecting service after regular working hours and insert in its place a provision that such work “will be billed at cost.”

The Commission finds that, pursuant to KRS 278.190, further investigation is needed to determine the reasonableness of the proposed rate.

IT IS THEREFORE ORDERED that this investigation is initiated, and Jackson Energy shall file, within 20 days of the date of this Order, an original and five copies of its response to the information request set forth in Appendix A attached hereto.

Done at Frankfort, Kentucky, this 21st day of December, 2000.

By the Commission

ATTEST:


Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2000-547 DATED DECEMBER 21, 2000

1. Explain in detail why Jackson Energy believes that reconnecting customer service after hours results in excessive overtime costs.
2. Explain in detail why Jackson Energy has not proposed to reconnect service after hours at a tariffed rate which reflects all costs including overtime labor.
3. Under Jackson Energy's proposal to reconnect service after regular hours "at cost," will the customer be given an estimate of the cost to reconnect before the work is performed? If yes, explain how this estimate will be calculated. If no, does Jackson Energy agree that customers will likely be unwilling to request service reconnection after hours if the cost cannot be estimated before the service is provided?
4. Explain in detail each expense component that will be billed to a customer who requests a service reconnection after regular working hours. Also state the current hourly rate for each expense component to be billed for after-hours service reconnections.
5. Explain in detail why Jackson Energy did not propose to increase its current \$60 charge for after-hours service reconnection to a level that would equal the average of all after-hours service reconnections for the past 12 months or 24 months.