COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LOTEL INC. D/B/A)	
COORDINATED BILLING SERVICES)	
)	CASE NOS
)	2000-224
)	AND
)	2000-273
ALLEGED VIOLATION OF KRS 278.535)	

ORDER

On September 29, 2000, LoTel, Inc. ("LoTel"), filed a response to the show cause order issued in this case. In addition to its responses to the allegations, LoTel requested an informal conference. On October 5, 2000, Commission Staff spoke with Leon Oistad, President, and Sarah L. Oistad, Esq., counsel for LoTel and they requested the informal conference be held by telephone.

Based upon the foregoing, and being otherwise sufficiently advised, the Commission HEREBY ORDERS that:

- 1. An informal conference regarding this case shall be held by telephone on October 17, 2000 at 11:00 a.m., Eastern Daylight Time. Commission Staff shall initiate the telephone call.
- The Commission herein consolidates with this case the count alleged in Case No. 2000-273 regarding Better Back Store. A copy of that show cause order is attached.

Done at Frankfort, Kentucky, this 16th day of October, 2000.

By the Commission

ATTEST:

Deputy Executive Director

<u>APPENDIX</u>

APPENDIX TO AN ORDER OF THE
KENTUCKY PUBLIC SERVICE COMMISSION
IN CASE NO. 2000-224
DATED

OCTOBER 16, 2000

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LOTEL, INC. d/b/a COMBINED BILLING ALLEGED VIOLATION(S) OF KRS 278.535))) CASE NO. 2000-273		
)			

ORDER

Lotel, Inc. d/b/a Combined Billing ("Lotel") is a communications provider as defined in KRS 278.535(1)(a), is authorized to do business in Kentucky, and is subject to the Commission's jurisdiction. Lotel is a foreign corporation (identification number 0489371) authorized by the Office of the Secretary of State of the Commonwealth of Kentucky to do business in Kentucky as of February 14, 2000. The records maintained by the Office of the Secretary of State show that the principal place of business for Lotel, Inc. d/b/a Combined Billing is 8120 Penn Avenue South, Suite 159, Bloomington, Minnesota 55431 and show that the registered agent is CT Corporation System, Kentucky Home Life Building, Louisville, Kentucky 40202.

KRS 278.535(1)(a) prescribes statutory procedures for the proper changing of any Kentucky customer's primary telecommunications carrier.

1. On or about March 24, 2000, Dan Carmichael, Better Back Store, 12123 Shelbyville Road, Louisville, Kentucky 40243, reported to Commission Staff by telephone that their long-distance carrier had been changed from MCI to Lotel without their authority or permission. Better Back Store's telephone number is 502-253-9031.

2. After investigation, Commission Staff has been unable to obtain or secure

any written authorization or electronically recorded authorization of Better Back Store

properly authorizing the carrier change.

Based on the foregoing allegations and on the results of the investigation by the

Commission Staff, the Commission, on its own motion, HEREBY ORDERS that:

1. Lotel shall submit to the Commission within 30 days of the date of receipt

of this Order a response to the allegations stated above.

2. Lotel shall appear on October 18, 2000 at 10:30 a.m., Eastern Daylight

Time, in Hearing Room 1 of the Commission's offices at 211 Sower Boulevard,

Frankfort, Kentucky for the purpose of showing cause why it should not be subject to

penalties, pursuant to KRS 278.990(1) and KRS 278.535(6), for the alleged violations of

law described herein.

3. Any request for an informal conference with the Commission Staff to

consider any matter which would expedite the handling or disposition of this proceeding

shall be filed with the Commission no later than 30 days from the date of receipt of this

Order.

Done at Frankfort, Kentucky, this 22nd day of August, 2000.

By the Commission

ATTEST:

Executive Director