

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RALPH AND EDGIE MOORE	)	
	)	
COMPLAINANTS	)	
	)	
v.	)	CASE NO. 2000-167
	)	
COLUMBIA GAS OF KENTUCKY, INC.	)	
	)	
DEFENDANT	)	

ORDER

On March 12, 2000, Ralph and Edgie Moore (“Complainants”) filed a formal complaint with the Commission against Columbia Gas of Kentucky, Inc. (“Columbia Gas”) alleging that Columbia Gas improperly charged them for delivery of gas and other miscellaneous items.

Columbia Gas filed a response on May 1, 2000, denying that it was improperly charging Complainants. Columbia Gas claims it was charging Complainants in conformity with its tariff approved by the Commission in Case No. 94-179.<sup>1</sup> Columbia Gas also claims that it changed its billing format in November 1998 and the change could have led to confusion concerning the delivery charge.

By data request on August 31, 2000, the Commission requested that Columbia Gas explain the calculation for Complainants’ gas delivery charge, identify any changes in Complainants’ account, and identify the rate schedule under which Columbia Gas

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<sup>1</sup> Case No. 94-179, In the Matter of The Purchased Gas Adjustment Filing of Columbia Gas of Kentucky, Inc.

serves Complainants. In its answer filed on September 11, 2000, Columbia Gas provided a satisfactory explanation for the calculation of Complainants' delivery charge, identified the rate schedule under which Columbia Gas was charging Complainants, and claimed that Complainants had undergone no change in customer classification.

Having reviewed the record and being otherwise sufficiently advised, the Commission finds that:

1. A hearing in this matter is not necessary in the public interest or for the protection of substantial rights, and this complaint should be dismissed without a hearing.

2. Columbia Gas properly charged rates in accordance with its tariff approved by the Commission in Case No. 94-179, by Order dated November 1, 1994; consequently, the complaint does not state a claim for which this Commission can grant relief.

3. Columbia Gas has not acted in a discriminatory manner in the provision of Complainants' service.

IT IS THEREFORE ORDERED that:

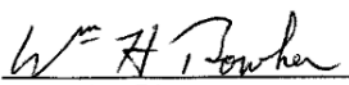
1. The complaint herein is dismissed with prejudice.

2. This case is closed and removed from the Commission's docket.

Done at Frankfort, Kentucky, this 3<sup>rd</sup> day of October, 2000.

By the Commission

ATTEST:

Deputy   
Executive Director