

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CRAIG AND JOSETTE CAMPBELL)	
)	
COMPLAINANTS)	
)	
v.)	CASE NO. 2000-088
)	
THE UNION LIGHT, HEAT AND)	
POWER COMPANY)	
)	
DEFENDANT)	

O R D E R

On February 25, 2000, Craig and Josette Campbell (“Complainants”) filed a formal complaint alleging that The Union Light, Heat and Power Company (“ULH&P”) had incorrectly placed the gas and electric meters located at 410 Emma Street, Apartment #2, Kenton Hills, Kentucky (“Apartment #2”) in Complainants’ names. Complainants are landlords of the aforementioned property. Complainants request that the Commission direct ULH&P to refund the \$450 they paid to have service reconnected to Apartment #2 and to remove any charges assessed by ULH&P for service supplied to Apartment #2 while Complainants disputed the billing. On March 17, 2000, the Commission entered an Order directing ULH&P to satisfy or answer the Complainants.

On March 23, 2000, ULH&P moved for a 30-day extension in which to file its answer. The Commission granted the motion and ULH&P filed its answer to the

complaint on April 21, 2000. In its answer, ULH&P denies that it improperly transferred service into Complainants' names and denies any liability. In its answer ULH&P states that the Complainants filed a complaint against ULH&P in Kenton County Small Claims Court, Case No. 00-S-00080, making the same allegations in that case as in the case herein. ULH&P claims that it has credited Complainants' account for \$450 (the amount Complainants paid to have service reconnected); has removed from Complainants' account the charge of \$523.42 that would have been due and owing for the disputed bill at Apartment #2; and has credited Complainants' bill for \$38 (the amount expended for court costs). ULH&P attached to its answer a copy of the agreed settlement order from Kenton County Small Claims Court. The agreed order states that both parties have satisfied the matters complained of and the case was dismissed with prejudice. To date, Complainants have filed no response to ULH&P's answer.

Pursuant to 807 KAR 5:001, Section 12(5), ULH&P has satisfied the complaint. Accordingly, no further proceedings in this docket are necessary.

The Commission, having reviewed the record and having been sufficiently advised, HEREBY ORDERS that the complaint is dismissed.

Done at Frankfort, Kentucky, this 25th day of August, 2000.

By the Commission

ATTEST:


Executive Director