

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

G. KURT VEALE)	
)	
COMPLAINANT)	
v.)	CASE NO. 99-132
)	
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

ORDER

On April 7, 1999, G. Kurt Veale (Complainant) filed a formal complaint alleging that Kentucky-American Water Company (KAWC) improperly billed the Complainant for water service to his home. On April 19, 1999, the Commission ordered KAWC to satisfy or answer the complaint. In a response filed on April 26, 1999, KAWC informed the Commission that it had reviewed the Complainant s account and adjusted it according to its findings. KAWC states that it has informed the Complainant of the adjustment and requests that the case be considered closed. The Commission, being sufficiently advised, HEREBY ORDERS that within 10 days of the date of this Order, the Complainant shall notify the Commission in writing whether he believes the complaint has been resolved. If no response is received by the Commission, this complaint shall be dismissed without further Order.

Done at Frankfort, Kentucky, this 18th day of May, 1999.

By the Commission

ATTEST:

Executive Director