COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JAMES P. KRUEMPELMAN

COMPLAINANT

v.

CINCINNATI BELL TELEPHONE COMPANY

DEFENDANT

ORDER

)

CASE NO. 99-108

IT IS HEREBY ORDERED that Cincinnati Bell Telephone Company (Cincinnati Bell) shall file the original and four (4) copies of the following information with the Commission with a copy to Complainant no later than 10 days from the date of this Order:

1. Has the introduction of Cincinnati Bell's Reveal service had any effect on the types of telephone numbers identified by a customer's caller identification service? For example, are there trunk line numbers which were formerly identified by the business name, e.g. hotels, hospitals, or public agencies, but which are now shown to be out of area ?

2. Has the character or quality of Cincinnati Bell's caller identification service been diminished in any way because of the introduction of Reveal ?

Done at Frankfort, Kentucky, this 7th day of May, 1999.

By the Commission

ATTEST:

Executive Director