COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CLAUDE JEFFREY DOWNEY COMPLAINANT

v.

CASE NO. 99-019

BELLSOUTH TELECOMMUNICATIONS, INC.

DEFENDANT

ORDER TO SATISFY OR ANSWER

BellSouth Telecommunications, Inc. (BellSouth) is hereby notified that it has been named as defendant in a formal complaint filed on January 20, 1999, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, BellSouth is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 26th day of January, 1999.

By the Commission

ATTEST:

Executive Director