

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE ESTABLISHMENT OF AN ADMINISTRATIVE	)	
PROCEEDING TO EXAMINE THE EXTENT TO	)	ADMINISTRATIVE
WHICH JURISDICTIONAL UTILITIES ARE	)	CASE NO. 376
PREPARED FOR THE YEAR 2000	)	

O R D E R

To ensure a thorough assessment of and prompt public response to service difficulties that may occur as public utilities transition to the Year 2000, the Commission's offices will be manned from 10:00 p.m. on December 31, 1999 to approximately 7:00 a.m. on January 1, 2000. In addition, the Commission, on its own motion, HEREBY ORDERS that:

1. On January 1, 2000 between the hours of 1:00 a.m. and 2:00 a.m., BellSouth, GTE and Cincinnati Bell shall each report to the Commission on the current operational status of its telecommunications network. If a situation arises that prevents a report from being delivered by telephone, then the utility shall take necessary measures (such as notification in person or otherwise) to ensure that the Commission Staff is made aware of the operational status of its telecommunications network.

2. During the period from December 31, 1999 through January 4, 2000, any utility that experiences a loss of service for which Administrative Regulation 807 KAR

5:006, Section 26(1)<sup>1</sup> requires a report to the Commission shall make its report according to the Appendix to this Order.

3. During the period from December 31, 1999 through January 4, 2000, any utility that reports a loss of service as required by Administrative Regulation 807 KAR 5:006, Section 26, or Administrative Regulation 807 KAR 5:027<sup>2</sup> shall continue to provide to the Commission reports on the status of the service loss twice daily until directed otherwise by an authorized Commission representative. Reports shall be made to the Commission by telephone or other approved means on or about 7:00 a.m. and 3:00 p.m.

Done at Frankfort, Kentucky, this 27<sup>th</sup> day of December, 1999.

By the Commission

ATTEST:

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Executive Director

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<sup>1</sup> Administrative Regulation 807 KAR 5:006, Section 1 provides:

Within two (2) hours following discovery each utility, other than a natural gas utility, shall notify the Commission by telephone or electronic mail of any utility related accident which results in: (c) Loss of service for four (4) or more hours to ten (10) percent or 10 or more of the utility's customers, whichever is less.

<sup>2</sup> Administrative Regulation 807 KAR 5:027, Section 3 requires all natural gas utilities to report any incidents involving, among other things, a gas ignition, property damage in excess of \$25,000, or a disruption of service to 40 or more persons, by telephone to the Commission's chief engineer or designated staff within 2 hours of discovering the incident.

## APPENDIX

### AN APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN ADMINISTRATIVE CASE NO. 376 DATED DECEMBER 27, 1999

During the period from December 31, 1999 to January 4, 2000, any utility making a report required by Administrative Regulation 807 KAR 5:006, Section 26, or Administrative Regulation 807 KAR 5:027, Section 3, shall first telephone the Commission's main office at (502) 564-3940. If a utility is unable to directly speak with an authorized Commission representative to make its report, it shall then contact one of the persons listed below.

<b><u>Electric Utilities</u></b>	
Mike Nantz	(606) 224-0648
John Land	(502) 845-7020
Elie Russell	(502) 747-8838
Martha Morton	(606) 294-7955

<b><u>Natural Gas Utilities</u></b>	
Larry Amburgey	(606) 885-6465
Jeff Schroeder	(502) 412-0886
Earl H. Alderman, Jr.	(606) 784-3013 or (606) 780-0529
David B. Kinman	(606) 824-4245 or (606) 824-6155
Eddie B. Smith	(606) 277-4234

<b><u>Telecommunications Utilities</u></b>	
Vern Miracle	(502) 863-1485
Kyle Willard	(502) 223-7251
Jeff Johnson	(606) 278-0706
Wayne Bates	(502) 695-5848

<b><u>Water Utilities</u></b>	
K. Michael Newton	(502) 223-5269
Nicky Moore	(606) 273-9080
James D. Rice	(606) 223-7440
George W. Wakim	(606) 271-8142

<b><u>Sewer Utilities</u></b>	
Larry D. Updike	(502) 695-5631
James D. Rice	(606) 223-7440
George W. Wakim	(606) 271-8142