## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

FRANCES TURNER SMITH
)

COMPLAINANT
)
vs.
) CASE NO. 96-229

SANDY VALLEY WATER DISTRICT )

DEFENDANT

## ORDER

On May 21, 1996, Frances Turner Smith filed a formal complaint with the Commission against Sandy Valley Water District ("Sandy Valley") for lack of city water due to low pressure. On June 17, 1996, Sandy Valley filed an answer to this complaint stating that it had contacted an engineering firm to install a pump that should restore water pressure to Ms. Smith. On February 4, 1997, Sandy Valley reported that a break had been discovered and a 6 inch line was replaced to Mrs. Smith's meter. Water pressure to Mrs. Smith's property has increased to 40 psi. It appearing to the Commission that Sandy Valley has remedied Ms. Smith's situation, and being otherwise sufficiently advised HEREBY ORDERS that this case is dismissed, without prejudice, and Ms. Smith may petition the Commission to reopen this case if further problems develop within 90 days of the date of this Order.

Done at Frankfort, Kentucky, this 13th day of February, 1997.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

**Executive Director**