COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DEREGULATION OF LOCAL EXCHANGE)	ADMINISTRATIVE
COMPANIES' PAYPHONE SERVICE)	CASE NO. 361

ORDER

The Commission began this proceeding on its own motion in response to recent FCC orders that deregulated payphone equipment and provision of service by Local Exchange Carriers ("LECs"). The Commission has issued two information requests in this proceeding, in part requiring all LECs to file revised tariffs to deregulate payphone service provided by the LEC. The Commission, in an effort to meet federal deadlines to allow LECs to begin collecting compensation for previously non-compensated calls, approved the tariffs filed in this docket on an interim basis. However, the tariffs filed with the Commission lack uniformity relative to the language and conditions. The Commission, in an effort to ensure uniformity and capture all elements that should be in the tariffs, has prepared a generic tariff attached as Appendix A. The tariffs of GTE South Incorporated ("GTE"), BellSouth Telecommunications, Inc. ("BellSouth"), and Cincinnati Bell Telephone Company ("CBT") will be addressed in a separate Order pending resolution of the complaint of Coin Phone Management Company which was consolidated into this case. The Commission will address the tariffs of all other LECs in this Order.

¹ CC Docket Nos. 96-128 and 91-35, released September 20, 1996, paragraph 186.

² Order dated April 17, 1997.

LECs will become providers of Access Line Service for the provision of payphone service to other Payphone Service Providers ("PSPs") (formerly known as "COCOTs"). LECs will also offer payphone service on a nonregulated basis within the company or through a separate subsidiary. BellSouth is the only LEC that has chosen to offer payphone service through a separate subsidiary. Although the LECs' payphone equipment has been deregulated and the local coin service rate will be deregulated on October 6, 1997, the Commission retains jurisdiction over the access line rate and certain conditions of service. The Commission also retains jurisdiction over the rates of certain payphone features, such as central office coin supervision, unbundled as a result of deregulation and provided by the LEC. The LECs are required to include all unbundled elements in their tariffs. Also, these tariffs should include information regarding the level of operator service and long-distance rates charged by the LEC. Because LECs will provide payphone service in like manner as other PSPs, their tariffs must contain the same provisions. Commission regulations require that these provisions be included in all PSP tariffs; therefore, included in the tariff contained in Appendix A are these provisions.

The Commission invites comments on Appendix A and any requests for an informal conference with staff.

IT IS THEREFORE ORDERED that:

1. Within 30 days of the date of this Order, all LECs with the exception of GTE, BellSouth, and CBT shall file comments, if any, regarding Appendix A.

³ CC Docket Nos. 96-128 and 91-35, released September 20, 1996, paragraph 61.

2. Within 30 days of the date of this Order, any requests for an informal conference with staff shall be filed.

Done at Frankfort, Kentucky, this 1st day of October, 1997.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN ADMINISTRATIVE CASE NO. 361 DATED OCTOBER 1, 1997

Telephone Company Name

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G. Public Telephone Service

The Company provides Access Line Service for the provision of Public Telephone Service to Payphone Services Providers ("PSPs") including the nonregulated operations of the Company.

- 1. General
- a. Access Line Service for PSP Public Telephones is an exchange line provided at the request of a subscriber for telecommunications use by the general public.
- b. Access Line Service is provided on a flat rate basis.
- c. Access Line Service is provided for use with PSP provided coin or non-coin operated Public Telephones.
- d. Third number and collect calls to Access Line Service for PSP Public Telephones are not allowed.
- e. PSP Public Telephones must be connected to the Company network in compliance with Part 68 of FCC Rules and Regulations.
- f. Access Line Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.
- g. Access Line Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
- h. Access Line Service is not subject to concessions.
- i. Access Line Service may not be suspended at a reduced rate.
- j. Access Line Service for PSP Public Telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
- k. The operator cannot perform coin collecting functions.
- The Company is not responsible for refunds of coins deposited in PSP Public Telephones.

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Telephone Company Name

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- m. PSP Public Telephones may not be attached to other types of access lines.
- n. The subscriber to Access Line Service will be responsible for any and all toll charges billed to the subscriber's account.
- o. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.
- p. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.
- q. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.
- r. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
- s. PSPs shall not charge for calls not completed.
- t. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.
- u. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument, and the use of letterless keypads is prohibited.
- v. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.
- w. PSPs that provide access to long-distance service shall offer access to all certified long-distance carriers through 1-700, 1-800, 1-950, 10XXX or 101XXX dialing.
- x. PSPs shall offer toll-free access to 800/888 numbers.
- y. PSP Public Telephones shall not be connected behind a PBX.
- z. The multi-line business subscriber line charge, found in the interstate access tariff, is applicable to all Public Telephone access lines.

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- 2. Rule and Regulations For Providing Public Telephone Service
- a. The Company does not charge toll rates that are greater than 15% above the average rates of AT&T, MCI, and Sprint for comparable service.
- b. The Company does not allow access to the service of competing carriers to be blocked or intercepted.
- c. Access to the local exchange carrier's operators will not be blocked or otherwise intercepted. Specifically, all "0-" calls (that is when an end-user dials zero without any following digits) will be directed to the local exchange carrier operators. In equal access areas, "0+" intraLATA calls will not be intercepted or blocked. "0+" call occurs when an end-user dials zero and then dials the digits of the called telephone number. In non-equal access areas, it is prohibited to block or intercept "0+" calls.
- d. Where an end-user utilizing the Company's Public Telephone dial "0+" seven or ten digits for an intraLATA call, the Company will not intercept or block the call, but will allow it to be carried by the LEC.
- e. Where an end-user utilizing the Company's Public Telephone dials 10XXX-0+, the Company will allow the call to be carried by the identified carrier.
- f. The Company is not required to provide access codes of competitors.
- g. The Company places stickers near or on its telephone equipment specifying the name, address, and telephone number of the entity pre-subscribed for operator services.
- h. The Company requires that if an operator service provider rates and bills calls, then the operator service provider must be identified to end-users at least once during every call before any charges are incurred.
- i. The Company ensures that its operator services provider provides a way for any caller, upon request, to be informed as to the applicable rates.
- j. The Company does not accept calling cards for billing purposes if it is unable to validate the card.
- k. If Public Telephone Services in correction facilities and mental health facilities are provided by the

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Telephone Company Name				PSC 1 Section G First revised Sheet 4 Canceling Original Sheet 4		
	will onl Public	ny, the services are in accorda y provide automated collect a Telephones located at corr onally authorized telephone pr	nd debit card serv rectional or ment	ice for local an	d long distance	calls from
1.		mpany understands that if it is to be subject to immediate terminate.				nese rules,
m.	Choose [If (3) is	e One: s chosen, a rate sheet is attac	hed]			
	(1)	The Company's rates are no g	reater that those of	of	, its underlying	toll carrier,
	OR (2) carrier, (3)	The Company concurs with OR The Company charges the fo				erlying toll
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3. Service Options

At the request of the subscriber, certain options may be added to the access line for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing telephone Company switching equipment.

a. Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access Line Service to a trunk terminating at the PSPs operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option require special central office line card which differs from the standard access line card and will be provided where facilities exist.

b. Public Telephone Screening / Blocking

Screening / Blocking for Public Telephone access lines includes Company provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Company's facilities and also includes coordination between the Company and connecting Company databases.

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4.	Rates and Charges				
		Manthh. Data	Monroeurring		
a.	Public Telephone Access Line	Monthly Rate Business one-party local rate shall apply	<u>Nonrecurring</u>		
b.	Coin Supervision	\$1.50			
c.	Each Outgoing Local Message	Coin Rate ¹ \$0.25			
d.	Directory Assistance	same as Company rate	•		
Any ot	her features available should be tarriffed are for illustrative purposes only.	here at the appropriate comp	any rates. Rates shown		
	·		·		
		:			
1	This rate will be detariffed effective Oct	ober 6, 1997.			
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Issue	d By:	Title	Dated		
	Signature of Officer	Title	Dated		