

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

STANLEY MARCINEK)
)
COMPLAINANT)
)
v.) CASE NO. 96-368
)
KENTUCKY-AMERICAN WATER COMPANY)
)
DEFENDANT)

O R D E R

On July 30, 1996, Stanley Marcinek filed a complaint against Kentucky-American Water Company concerning a disputed water bill he received for the three-month period from September 10, 1995, to December 19, 1995. Kentucky-American was directed by Order to satisfy or answer the complaint. Kentucky-American filed its answer on August 21, 1996. As further proceedings were necessary, the Commission established a procedural schedule on October 14, 1996.

IT IS ORDERED that Kentucky-American shall file the original and six copies of the following information with the Commission, with a copy to all parties of record, no later than November 22, 1996. Kentucky-American shall furnish with each response the name of the witness who will be available to respond to questions concerning each item of information requested at the public hearing scheduled for December 13, 1996.

1. Provide a billing history for the period of time during which Stanley Marcinek has resided at 236 Saint Ann Drive, Lexington, Kentucky, and been a customer

of Kentucky-American. Such history should not only include the total amount billed, but the actual charges for water alone as well.

2. Provide the results of the investigation performed by Kentucky-American on or about January 10, 1996, which included installing a monitor and recorder on the meter located at 236 Saint Ann Drive.

3. Provide all findings from Kentucky-American's examination of meter number 38723049 on or about January 15, 1996.

4. Provide all findings from Kentucky-American's examination of meter number 38723049 on or about February 22, 1996.

5. Provide the current location of meter number 38723049.

6. Describe what work, if any, has been performed on meter number 38723049 since December 19, 1995.

7. Describe what work, if any, or what test, if any, has been performed on the electronic reader which was located at 236 Saint Ann Drive during the billing period in question since December 19, 1995. Provide the results of any such test.

Done at Frankfort, Kentucky, this 15th day of November, 1996.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director