

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF COMMON CONCERNS,)
INC. FOR A CERTIFICATE TO RESELL) CASE NO. 96-260
TELECOMMUNICATIONS SERVICE)

O R D E R

On June 5, 1996, Common Concerns, Inc. ("Common Concerns") filed an application with the Commission seeking a Certificate of Public Convenience and Necessity to resell intrastate interexchange long-distance telecommunications services within the Commonwealth of Kentucky.

Common Concerns is a Delaware corporation with its principal office in the state of Washington and intends to resell tariffed services of facilities-based carriers certified by this Commission.

Common Concerns does not own or operate, nor does it intend to construct, any telecommunications transmission facilities within the Commonwealth of Kentucky. All intrastate telecommunications transmission services will be provided by an underlying carrier certified by this Commission.

The application provided by Common Concerns demonstrates its financial, managerial, and technical capability to provide utility service. The Commission finds that Common Concerns should be authorized to resell intrastate interexchange long-distance telecommunications services within the Commonwealth of Kentucky.

Common Concerns filed its proposed tariff on June 5, 1996. The Commission finds that the rates proposed by Common Concerns should be approved as the fair, just, and reasonable rates to be charged, with the following modifications.

a. Refer to Original Sheet 15, Section 2.5.1. Revise the language, pursuant to 807 KAR 5:006, Sections 14(1)(a) and (e), to state that a customer's service will be discontinued upon 10 days, not 5 days, written notice for the violations stated in Sections 2.5.1. B, C, and D.

b. Refer to Original Sheet 19, Section 2.10.3. Revise the language, pursuant to 807 KAR 5:006, Section 9, to state that customers may object in writing, in person, or by telephone.

c. Refer to Original Sheet 22, Section 3.2. Revise the language, pursuant to 807 KAR 5:006, Section 9, to state that customers have a right to file complaints with the Commission. The Commission's address and telephone number must be provided to the complainant.

d. Refer to Original Sheet 28, Section 3.5.6. Revise the language to state that the Commission will be notified of any special pricing contracts prior to implementation as required by Commission rules and regulations.

In Administrative Case No. 306,¹ the Commission stated the importance of eliminating possible customer confusion arising from the name of the billing service, rather than the name of the provider of telecommunications services, appearing on the bill.

¹ Administrative Case No. 306, Detariffing Billing and Collection Services, Order Dated April 30, 1990.

Accordingly, Common Concerns should ensure that its name appears prominently on all bills issued to customers for services rendered.

The Commission, having considered the evidence of record and being otherwise sufficiently advised, HEREBY ORDERS that:

1. Common Concerns is granted authority to resell intrastate interexchange long-distance telecommunications services within the Commonwealth of Kentucky on and after the date of this Order.

2. Common Concerns shall ensure that its name appears prominently on all bills issued to customers for services rendered.

3. Common Concerns' authority to provide service is strictly limited to those services described in this Order and Common Concerns' application.

4. IntraLATA services shall be provided in accordance with the restrictions and conditions of service contained in Administrative Case No. 323.²


5. The rates proposed by Common Concerns on June 5, 1996 are hereby approved, with the modifications stated herein.

6. Within 30 days from the date of this Order, Common Concerns shall file, pursuant to 807 KAR 5:011, its June 5, 1996 tariff sheets with said modifications.

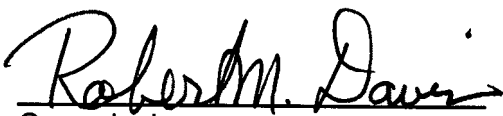
² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

Done at Frankfort, Kentucky, this 7th day of August, 1996.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director