

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

FRANCES TURNER SMITH)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 96-229
)	
SANDY VALLEY WATER DISTRICT)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Sandy Valley Water District ("Sandy Valley") is hereby notified that it has been named as defendant in a formal complaint filed on May 21, 1996, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Sandy Valley is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 6th day of June, 1996.

PUBLIC SERVICE COMMISSION

Linda Breatlett
Chairman

E. J. [Signature]
Vice Chairman

Robert M. Davis
Commissioner

ATTEST:

Don Mills
Executive Director

RECEIVED

MAY 21 1996

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE
COMMISSION

In the Matter of:

Frances Turner Smith
(Your Full Name))
COMPLAINANT)

VS.

Sandy Valley Water District
(Name of Utility))
DEFENDANT)

96-229

C O M P L A I N T

The complaint of Frances Turner Smith respectfully shows:
(Your Full Name)

(a) Frances Turner Smith
(Your Full Name)

678 Ratliff Br. Rd. Pikeville, Ky. 41501
(Your Address)

(b) Sandy Valley Water District
(Name of Utility)

P.O. Box 127 Betsy Layne, Ky. 41605
(Address of Utility)

(c) That: I have not had city water in my house since
(Describe here, attaching additional sheets if

Aug. 19th 1995. The pressure is too low to get
necessary, the specific act, fully and clearly, or facts

it into my house. Sandy Valley says they are
that are the reason and basis for the complaint.)

going to install a pump at the main line to

Formal Complaint

Frances J. Smith vs Sandy Valley Water District
(Your Name) (Utility Name)

Page 2

give more pressure but it has been
several months now and I still
don't have any water even though
the public service commission has been
working on it since Sept. 1995.

Wherefore, complainant asks that whatever is
(Specifically state the
necessary be done to improve pressure
relief desired.)
and get water into my house
without having to wait several more
months. I feel I have been very patient.

Dated at Pikeville, Kentucky, this 20th day
(Your City)

of May, 1996.
(Month)

Frances J. Smith
(Your Signature)

(Name and address of attorney, if any)