

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT JAMES WALCZAK	)	
	)	
COMPLAINANT	)	
	)	
v.	)	
	)	CASE NO. 96-193
WEST KENTUCKY RURAL TELEPHONE	)	
COOPERATIVE CORPORATION	)	
	)	
DEFENDANT	)	

O R D E R

On April 29, 1996, Robert J. Walczak filed a Complaint against West Kentucky Rural Telephone Cooperative Corporation ("West Kentucky RTCC") alleging that it is charging business rates for residential lines. On May 14, 1996, Mr. Walczak filed a similar Complaint against West Kentucky RTCC.

On May 21, 1996, the Commission entered an Order requiring West Kentucky RTCC to satisfy or answer Mr. Walczak's original Complaint. A copy of the Complaint was attached to the Order. The Order, however, inadvertently failed to reference Mr. Walczak's second Complaint, which is attached hereto and incorporated herein.

On May 31, 1996, West Kentucky RTCC filed a response to Mr. Walczak's original Complaint. The response included a request, which the Commission treats as a motion, for an extension until June 21, 1996 to provide a more complete answer to the Complaint.

The Commission finds that, under the circumstances, West Kentucky RTCC should be granted an extension beyond June 21, 1996.

IT IS THEREFORE ORDERED that West Kentucky RTCC shall satisfy or answer both Complaints that have been filed in this proceeding by no later than July 1, 1996.

Done at Frankfort, Kentucky, this 19th day of June, 1996.

PUBLIC SERVICE COMMISSION

  
For the Commission

ATTEST:

  
Executive Director

89

FILED

MAY 14 1996

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT J. WALCZAK  
(Your Full Name)

COMPLAINANT

VS.

WEST KY RURAL TELEPHONE  
(Name of Utility)

DEFENDANT

CASE NO.  
96-193

COMPLAINT

The complaint of ROBERT J. WALCZAK respectfully shows:  
(Your Full Name)

(a) Robert J. Walczak  
(Your Full Name)

1437 Curod Rd  
(Your Address)

(b) West Kentucky Rural Telephone  
(Name of Utility)

237 N. 8th St  
(Address of Utility)

(c) That: Charges for a dial tone on the  
(Describe here, attaching additional sheets if

phones thru service, which I feel that  
necessary, the specific act, fully and clearly, or facts

how do you know if your phone is  
that are the reason and basis for the complaint.)

working plus they charge over rate

Formal Complaint

Robert J. Welczak vs W. Ky. Rural Telephone  
(Your Name) (Utility Name)

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for regular phone and another rate for  
business which again charge without a  
dial tone how do you know your phone  
is working.

Wherefore, complainant asks Refund of all monies  
(Specifically state the  
charged to me and all other persons being  
relief desired.)  
charged the same way.

Thank You

Dated at Wardin, Kentucky, this 7 day  
(Your City)

of May, 1996.  
(Month)

Robert J. Welczak  
(Your Signature)

(Name and address of attorney, if any)