

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|-------------------------------|---|-----------------|
| ROBERT JAMES WALCZAK |) | |
| |) | |
| COMPLAINANT |) | |
| |) | |
| v. |) | CASE NO. 96-193 |
| |) | |
| WEST KENTUCKY RURAL TELEPHONE |) | |
| COOPERATIVE CORPORATION |) | |
| |) | |
| DEFENDANT |) | |

ORDER TO SATISFY OR ANSWER

West Kentucky Rural Telephone Cooperative Corporation ("West Kentucky RTCC") is hereby notified that it has been named as defendant in a formal complaint filed on April 29, 1996, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, West Kentucky RTCC is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 21st day of May, 1996.

PUBLIC SERVICE COMMISSION

Linda K. Breathitt
Chairman

E. J. [Signature]
Vice Chairman

Robert M. Davis
Commissioner

ATTEST:

Don Mills
Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

NOISSIMWOC
PUBLIC SERVICE
COMMISSION
APR 29 1996

In the Matter of:

ROBERT JAMES WALCZAK
(Your Full Name)

COMPLAINANT

VS.

WEST KENTUCKY RURAL TELEPHONE
(Name of Utility)

DEFENDANT

RECEIVED
96-193

C O M P L A I N T

The complaint of Robert James Walczak respectfully shows:
(Your Full Name)

(a) Robert James Walczak
(Your Full Name)

1437 Card Rd Hardinsburg
(Your Address)

(b) West Ky Rural Telephone
(Name of Utility)

237 N. 8th St
(Address of Utility)

(c) That: I am a private citizen having
(Describe here, attaching additional sheets if

a computer and wishing to go on line
necessary, the specific act, fully and clearly, or facts

with a operate telephone line Requested
that are the reason and basis for the complaint.)

one from the telephone Co which they

Formal Complaint

Robert James Walczak vs West Ky Rural Telephone
(Your Name) (Utility Name)

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said they would install Putasa
business line, I objected for I am
not in any business and I only wanted
to get on line to my children, but their
office man said no but he would put
me on for 6 months to see how many calls
I made, but still charge me for business rate

Wherefore, complainant asks that they be specific ^{rate} for
(Specifically state the

people who want to be on line and they
relief desired.)
are not a business which can be readily
check for misuse, and a refund for charges
made as a business

Dated at Dardin, Kentucky, this 25 day
(Your City)

of April, 1996.
(Month)

Robert James Walczak
(Your Signature)

(Name and address of attorney, if any)