

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF GLOBALONE, INC. FOR A)
CERTIFICATE OF PUBLIC CONVENIENCE AND)
NECESSITY TO OPERATE AS AN INTEREXCHANGE) CASE NO.
CARRIER AND PROVIDER OF INTERLATA, INTRALATA) 96-070
AND OPERATOR TELECOMMUNICATIONS SERVICES)
WITHIN THE STATE OF KENTUCKY)

O R D E R

On February 26, 1996, GlobalOne, Inc. ("GlobalOne") filed its application with the Commission seeking a Certificate of Public Convenience and Necessity to provide intrastate, long-distance telecommunications services as a reseller within the Commonwealth of Kentucky.

GlobalOne is an Illinois corporation proposing to resell the services of carriers currently certified within the Commonwealth of Kentucky in accordance with the terms and conditions set forth in its tariff. GlobalOne also seeks authority to provide operator-assisted telecommunications services.

GlobalOne employs no intrastate transmission or reception telecommunications equipment or facilities in the performance of its services, and all intrastate facilities, equipment, and networking will be provided by the underlying carrier. GlobalOne will not construct any new facilities in the Commonwealth of Kentucky.

The information provided by GlobalOne demonstrates its financial, managerial, and technical capability to provide intrastate, long-distance telecommunications service. The

proposed rates filed February 26, 1996 should be approved as the fair, just and reasonable rates to be charged.

In Administrative Case No. 306,¹ the Commission stated the importance of eliminating possible customer confusion arising from the name of the billing service, rather than the name of the provider of telecommunications services, appearing on the bill. Accordingly, GlobalOne should ensure that its name appears prominently on all bills issued to customers for services rendered by it.

The Commission, having considered the application, the information provided by GlobalOne, and being otherwise sufficiently advised, HEREBY ORDERS that:

1. GlobalOne be and it hereby is granted authority to provide intrastate, long-distance telecommunications services within the Commonwealth of Kentucky on and after the date of this Order.

2. GlobalOne shall comply with the provisions of the Orders in Administrative Case No. 323.²

3. GlobalOne be and it hereby is granted authority to provide operator services within the Commonwealth of Kentucky on and after the date of this Order.

4. GlobalOne shall comply with the provisions of the Orders in Administrative Case No. 330.³

¹ Administrative Case No. 306, Detariffing Billing and Collection Services, Order dated April 30, 1990.

² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

³ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services, Orders Dated March 27, 1991 and May 3, 1991.

5. GlobalOne shall ensure that its name appears prominently on all bills issued to customers for services rendered by it.

6. GlobalOne's authority to provide service in this Commonwealth is strictly limited to those services described in this Order and in GlobalOne's application.

7. The rates and charges proposed by GlobalOne are hereby approved as filed on February 26, 1996, as modified by the April 18, 1996 response incorporating the Global One's bill format and 800 number, and subject to the following additional modifications:

a. Modify Original Sheet 26, Section 3.1.4, to comply with 807 KAR 5:006, Section 8(3)(h), stating that "penalty may be assessed only once on any bill for rendered services."

b. Modify Original Sheet 10, Section 2.6.4, subsections A & B, to comply with the Notice Requirements of 807 KAR 5:006, Section 14.

c. Modify Original Sheet 14, Section 2.10.2, by inserting "reasonable" before "access" and delete "on an unrestricted basis, 24 hours a day, 7 days a week."

d. Modify Original Sheet 17, Sections 2.12.1. B & C. The 3-day notice in 2.12.1 violates 807 KAR 5:006, Section 14. Modify provisions so that they satisfy the notice requirements of the regulations.


e. Modify Original Sheet 26, Section 3.1.4, to comply with 807 KAR 5:006, Section 9, stating that complaints may be made in person, by telephone or in writing.

f. Modify Original Sheet 27, Section 3.1.7.A, to comply with 807 KAR 5:006, Section 7, stating deposit amount cannot exceed 2/12 of customer's actual or estimated annual bill.

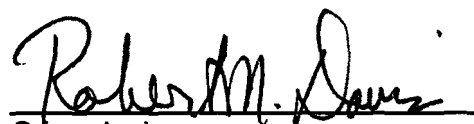
8. Within 30 days from the date of this Order, GlobalOne shall file its tariff sheets in accordance with 807 KAR 5:011.

Done at Frankfort, Kentucky, this 7th day of June, 1996.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director