

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SUBWAY 3983, INC.	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 96-036
	)	
KENTUCKY UTILITIES COMPANY	)	
	)	
DEFENDANT	)	

O R D E R

IT IS ORDERED that Kentucky Utilities Company ("KU") shall file the original and 6 copies of the following information with the Commission with a copy to all parties of record no later than May 8, 1996. KU shall furnish with each response the name of the witness who will be available to respond to questions concerning each item of information requested at the public hearing scheduled for June 12, 1996.

1. Paragraph (c) of the complaint states that "Kentucky Utilities has assessed an arrearage of \$4,577.09 against complainant." Explain how KU arrived at the \$4,577.09 figure. Provide all supporting calculations.

2. Provide the Complainant's monthly usage data and billing history for the period of October 1992 through March 1996.

3. Provide copies of the "survey of customer's equipment with hours of use" provided to KU by Mr. Mike Frantz as referred to in paragraph "e" of KU's Answer of February 29, 1996.

4. Provide a side-by-side comparison of the Complainant's usage as originally billed, and as recomputed by KU, since KU began supplying service to the Complainant.

5. Provide the current location of the meter which was located at 928 North Mulberry Street, Elizabethtown, Kentucky, from August 1989 through January 1995.

6. Describe what work, if any, has been performed on the meter in question since its removal from 928 North Mulberry Street, Elizabethtown, Kentucky.

7. Over the past 10 year period, has KU experienced similar failures in this type of meter? If so, describe these failures and their frequency.

8. Can the type of meter failure which occurred with the meter in question be caused by acts of nature, such as lightning strikes? If so, provide an explanation.

9. Was there any evidence of tampering with the meter in question? If so, provide an explanation.

Done at Frankfort, Kentucky, this 24th day of April, 1996.

PUBLIC SERVICE COMMISSION

*Linda K. Breathitt*  
For the Commission

ATTEST:

*Don Mills*  
Executive Director