COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JUDY SUE HAMPTON)
COMPLAINANT)
v .) CASE NO. 95-576
FARMERS RURAL ELECTRIC COOPERATIVE CORPORATION) }
DEFENDANT)

ORDER

IT IS HEREBY ORDERED that an informal conference be held on June 12, 1996 at 10:00 a.m. (CDT) at Farmers Rural Electric Cooperative Corporation ("Farmers RECC") offices at 504 South Broadway, Glasgow, Kentucky. The purpose of the conference is to review and discuss the following topics:

- 1. The status of Farmers RECC's investigation of this complaint.
- 2. Remedial measures taken or planned to be taken to address this complaint.
- 3. Any concerns raised by the complainant, Judy Sue Hampton, if she attends.
- 4. Obtain geographical and circuit information that show how locations such as "32-16-012" relate to the complainant's service.
- 5. Obtain geographical and circuit information that show the service locations of persons who signed the petition filed with the complaint.
- 6. The types of meter recordings available, particularly the availability of graphical print-outs.

Done at Frankfort, Kentucky, this 3rd day of June, 1996.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director

Milla