

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SEVADA VOWELS/UNITED MORTGAGE CO.)	
COMPLAINANT)	
v.)	CASE NO. 95-399
MIDCOM COMMUNICATIONS)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

MIDCOM Communications ("MIDCOM") is hereby notified that it has been named as defendant in a formal complaint filed on September 8, 1995, a copy of which is attached hereto.


Pursuant to 807 KAR 5:001, Section 12, MIDCOM is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.


Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 25th day of September, 1995.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

Sevada Vowels/ United Mortgage Co.
(Your Full Name))
COMPLAINANT)
VS.)
Mid-Com Communications
(Name of Utility))
DEFENDANT)

RECEIVED
SEP - 8 1995
PUBLIC SERVICE
COMMISSION
95-399

C O M P L A I N T

The complaint of Sevada Vowels respectfully shows:
(Your Full Name)

(a) Sevada Vowels
(Your Full Name)

200 Whittington Pkwy. S#202, Louisville, KY 40222
(Your Address)

(b) Mid-Com Communications
(Name of Utility)

Mid-Com Towers, 1111 3rd Avenue, Seattle, Washington 98101
(Address of Utility)

(c) That: I still stand my grounds. I was switched without
(Describe here, attaching additional sheets if

my authorization. I made it very clear: I DID NOT want
necessary, the specific act, fully and clearly, or facts

to switch. I was very satisfied with Allnet. And FRANKLY,
that are the reason and basis for the complaint.)

I was fed up with all the calls I had been getting. I told

Formal Complaint

Sevada Vowels VS Mid-Com Communications
(Your Name) (Utility Name)

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this to both a man and a lady. Their reply was, they
were not switching anyone, they were offering a reduction
on my already company, and all they needed was my address,
which I gave them. In a few days I got a card to sign and return,
which indicated a switch. I wrote CANCEL in big black
letters across card, signed my name and returned. (I made sure
the ink was black enough that they could not get it off.)

Wherefore, complainant asks All charges removed, and no
(Specifically state the

secondary collection attempts. (\$57.25)

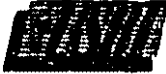
relief desired.)

Dated at Louisville, Kentucky, this 7th day
(Your City)

of September , 1995.
(Month)

Sevada Vowels
(Your Signature)

(Name and address of attorney, if any)



UNITED MORTGAGE CO

Account Number: 502 425-1413 357 0480

Bill Period Date: Jun 14, 1995

For U.S. Billing Billing Questions, Call 1 800 460-0556

Detailed Statement of Regulated Charges

<u>Itemized Calls</u>							<u>Amount</u>
502 425-1413							
<i>Long Distance Provider - MID-COM</i>							
<i>Direct Dialed Calls</i>							
<i>Date</i>	<i>Place Called</i>	<i>Number Called</i>	<i>Rate*</i>	<i>Time</i>	<i>Mins</i>		
1. 04/25	FAIRDEALHO KY	502 354-9239	BD	02:16PM	12	3.56	
2. 05/02	FORT MYERS FL	813 277-5500	AD	11:41AM	1	<u>.21</u>	
Total Direct Dialed Calls						3.77	
Total Charges for 502 425-1413						3.77	
The above total does not include the following taxes:							
Federal Tax						60.11	
State Tax						60.21	

* Taxes and Rates Applied - See Back of Page

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(continued)▶

UNITED MORTGAGE CO

Account Number: 502 425-1413 357 0480

Bill Period Date: Jun 14, 1995

For U.S. Billing Billing Questions, Call 1 800 460-0556

Detailed Statement of Regulated ChargesItemized Calls (continued)Amount

502 425-1050

Long Distance Provider - MID-COM - 1-800-497-8000

Direct Dialed Calls

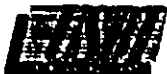
1-800-762-2826 *Resumptive*

	Date	Place Called	Number Called	Rate*	Time	Min	
3.	04/17	ARL IOTNHTS IL	708 392-2139	AD	03:08PM	1	.21
4.	04/17	ARL IOTNHTS IL	708 392-2139	AD	03:13PM	1	.21
5.	04/18	EDGEMONT IL	618 398-1800	AD	10:23AM	12	2.50
6.	04/18	FAIRDEALNG KY	502 354-9239	BD	11:45AM	5	1.48
7.	04/18	ARL IOTNHTS IL	708 392-2139	AD	12:36PM	1	.21
8.	04/18	FAIRDEALNG KY	502 354-8613	BD	01:06PM	5	1.48
9.	04/19	ARL IOTNHTS IL	708 392-2139	AD	02:00PM	2	.42
10.	04/20	AURORA KY	502 474-2245	BD	11:11AM	6	1.78
11.	04/20	BELLEVILLE IL	618 277-7550	AD	12:59PM	15	3.12
12.	04/20	KISSIMMEE FL	407 935-1225	AD	02:17PM	1	.21
13.	04/20	ARL IOTNHTS IL	708 392-2139	AD	02:59PM	2	.42
14.	04/21	ARL IOTNHTS IL	708 392-2139	AD	01:17PM	1	.21
15.	04/21	ARL IOTNHTS IL	708 392-2139	AD	01:22PM	1	.21
16.	04/21	ARL IOTNHTS IL	708 392-2139	AD	02:01PM	2	.42
17.	04/24	ENOLEWOOD FL	813 473-9429	AD	09:59AM	11	2.29
18.	04/24	ARL IOTNHTS IL	708 392-2139	AD	12:35PM	2	.42
19.	04/24	KISSIMMEE FL	407 935-1225	AD	02:00PM	2	.42
20.	04/25	DIR ASSIST IN	812 555-1212	AD	11:45AM	1	.50
21.	04/25	FAIRDEALNG KY	502 354-8613	BD	02:15PM	1	.30
22.	04/25	ORLANDO FL	407 275-7002	AD	03:38PM	2	.42
23.	04/25	ARL IOTNHTS IL	708 392-2139	AD	03:43PM	1	.21
24.	04/26	BELLEVILLE IL	618 235-3622	AD	04:20PM	1	.21
25.	04/26	BELLEVILLE IL	618 277-7550	AD	04:21PM	8	1.66
26.	04/27	BALT LAKE UT	801 579-0161	AD	11:04AM	10	2.23
27.	04/27	ARL IOTNHTS IL	708 392-2139	AD	12:56PM	2	.42
28.	04/27	KISSIMMEE FL	407 935-1225	AD	03:26PM	8	1.66
29.	04/28	O FALLON IL	618 632-2625	AD	12:55PM	1	.21

* Taxes and Rates Applied - See Back of Page

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(continued)▶



For U.S. Billing Billing Questions, Call 1 800 460-0556

Detailed Statement of Regulated Charges

Itemized Calls (continued)

Amount

502 425-1050 (continued)

Long Distance Provider - MID-COM (continued)

Direct Dialed Calls (continued)

Date	Place Called	Number Called	Rate*	Time	Min	Amount
30. 04/28	ARLIGTNHTS IL	708 392-2139	AD	02:55PM	6	1.25
31. 05/01	FAIRDEALNO KY	502 354-9239	DD	10:36AM	7	2.08
32. 05/01	ARLIGTNHTS IL	708 392-2139	AD	01:16PM	6	1.25
33. 05/02	ARLIGTNHTS IL	708 392-2139	AD	04:34PM	7	1.45
34. 05/04	ARLIGTNHTS IL	708 392-2139	AD	12:24PM	1	.21
35. 05/04	ARLIGTNHTS IL	708 392-2139	AD	12:53PM	2	.42
36. 05/04	ARLIGTNHTS IL	708 392-2139	AD	04:53PM	1	.21
37. 05/05	ARLIGTNHTS IL	708 392-2139	AD	12:47PM	3	.62
38. 05/08	OLATHE KS	913 782-7500	AD	10:18AM	2	.42
39. 05/08	ARLIGTNHTS IL	708 392-2139	AD	01:20PM	1	.21
40. 05/08	ARLIGTNHTS IL	708 392-2139	AD	01:21PM	1	.21
41. 05/08	ARLIGTNHTS IL	708 392-2139	AD	01:46PM	1	.21
42. 05/09	WAUSAU WI	715 845-3211	AD	10:20AM	2	.42
43. 05/09	ADDISON TX	214 788-2022	AD	11:23AM	3	.62
44. 05/09	ARLIGTNHTS IL	708 392-2139	AD	11:32AM	1	.21
45. 05/09	ARLIGTNHTS IL	708 392-2139	AD	01:51PM	3	.62
46. 05/10	ARLIGTNHTS IL	708 392-2139	AD	12:16PM	2	.42
47. 05/10	SCOTTSDALE AZ	602 970-0711	AD	01:12PM	6	1.34
48. 05/10	KISSIMMEE FL	407 935-1225	AD	01:54PM	3	.62
49. 05/10	AMERCFORK UT	801 756-1700	AD	01:58PM	14	3.13
50. 05/11	OWENSVILLE IN	812 729-7812	AD	01:00PM	1	.21
51. 05/11	WASHINGTON DC	202 259-6730	AD	01:24PM	1	.21
52. 05/12	ARLIGTNHTS IL	708 392-2139	AD	12:55PM	2	.42
53. 05/12	DAYTONADCH FL	904 672-7373	AD	01:29PM	5	1.04
54. 05/15	ARLIGTNHTS IL	708 392-2139	AD	12:46PM	1	.21
55. 05/15	ARLIGTNHTS IL	708 392-2139	AD	01:36PM	2	.42
56. 05/15	HUNTSVILLE AL	205 533-7126	AD	02:43PM	1	.21

* Taxes and Rates Applied - See Back of Page

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(continued) ▶

UNITED MORTGAGE CO

Account Number: 502 425-1413 357 0480

Bill Period Date: Jun 14, 1995



For U.S. Billing Billing Questions, Call 1 800 460-0556

Detailed Statement of Regulated Charges

Itemized Calls (continued)

Amount

502 425-1050 (continued)

Long Distance Provider - MID-COM (continued)

Direct Dialed Calls (continued)

Date	Place Called	Number Called	Rate*	Time	Min	Amount
57. 05/15	HUNTSVILLE AL	205 533-7126	AD	04:31PM	1	.21
58. 05/15	OWENSVILLE IN	812 729-7812	AD	04:41PM	5	1.04
59. 05/16	ARLIGNHTS IL	708 392-2139	AD	01:07PM	3	.62
60. 05/16	KISSIMMEE FL	407 935-1225	AD	03:55PM	1	.21
61. 05/17	HUNTSVILLE AL	205 533-7126	AD	10:46AM	10	2.08
62. 05/17	ARLIGNHTS IL	708 392-2139	AD	12:15PM	1	.21
63. 05/17	ARLIGNHTS IL	708 392-2139	AD	01:21PM	2	.42
64. 05/19	ARLIGNHTS IL	708 392-2139	AD	01:45PM	1	.21
65. 05/19	KISSIMMEE FL	407 935-1225	AD	01:58PM	1	.21
66. 05/22	ARLIGNHTS IL	708 392-2139	AD	01:16PM	2	.42
67. 05/22	DIR ASSIST IN	812 555-1212	AD	01:58PM	1	.50
68. 05/23	HUNTSVILLE AL	205 533-7126	AD	11:50AM	6	1.25
69. 05/23	ARLIGNHTS IL	708 392-2139	AD	12:23PM	3	.62
Total Direct Dialed Calls						50.47
Total Charges for 502 425-1050						50.47
The above total does not include the following taxes:						
Federal Tax						\$1.51
State Tax						\$0.43
Total Itemized Calls						54.24

Taxes

Amount

70. Federal Tax	1.62
71. State Tax64
Total Taxes	2.26

Total U.S. Billing Customer Regulated Charges: \$76.50

* Taxes and Rates Applied - See Back of Page

This portion of your bill is provided as a service to U.S. Billing.

There is no connection between South Central Bell and U.S. Billing.

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