



RJ

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JUL 19 1995

PUBLIC SERVICE  
COMMISSION

In the Matter of:

Sandra K. Hiser  
(Your Full Name)

COMPLAINANT

VS.

R J & E  
(Name of Utility)

DEFENDANT

95-316

COMPLAINT

The complaint of Sandra K. Hiser respectfully shows:  
(Your Full Name)

(a) Sandra K. Hiser  
(Your Full Name)

6809 Stonehill Rd Lou., Ky 40214  
(Your Address)

(b) R J & E  
(Name of Utility)

P.O. Box 32000 Lou., Ky 40232  
(Address of Utility)

(c) That On 4-13-94 - Sandra Hiser  
(Describe here, attaching additional sheets if

Applied for service - At 6809  
necessary, the specific act, fully and clearly, or facts

Stonehill Rd - WAS informed  
that are the reason and basis for the complaint.)

On 5/26/94 After service

Sandra Miller vs J. J. E.  
(Your Name)

(OFFICE Name)

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was turned off. Then they  
had taken previous customers  
I had Bill and place it on my  
new account 2919.44, I have  
been trying to get this  
removed from my Bill for  
OVER 1 year! (see BACK of THIS PAGE)

Wherefore, complainant asks

J. J. E.

(Specifically state the

relief desired.)  
TO TAKE 2919.44 OFF

my Bill, ALSO ALL LATE  
charges & Re-comed charges  
I do not owe IT.

Dated at

Lou

(Your city)

, Kentucky, this 12 day

of

Jul

(Month)

1995

Sandra Miller  
(Your Signature)

(Name and address of attorney, if any)

I have PAID Thousands of  
dollars since 4/13/94, My  
Elect has been turned  
OFF AT least 5 times.  
I HAVE been verbally  
HARASSED by - THE L & EE  
Employees I had to deal with  
in order to have Elect. Service.  
I want A HEARING where  
I CAN STATE my case  
with my Attorney. I  
have enclose some documents  
THAT might be of help.

Sang K. Wiser

Country Club Plaza  
6809 Stone Hill Road  
Louisville, KY 40228

May 2, 1997

Louisville Gas and Electric Company  
c/o Adjustment Department  
P.O. Box 12020  
Louisville, KY 40222

Dear LG&E,

On or about April 14, 1994, I requested service at 6809 Stone Hill Road be placed in my name. To the best of my recollection, it was in May 1994 that LG&E disrupted my electric service due to an overdue bill owed by Hiser Realty Company, Inc..

At that time, I went down to the office of LG&E at 9th and Broadway to attempt to straighten this mess up. Before the service would be turned back on, she required me to make a payment of \$1050.00 toward the delinquent account. I stated then as I do now, that I never had anything to do with the operations or obligations of Hiser Realty Company, Inc.. I never was a corporate officer, a member of the board of directors or a stockholder of this company. Not once did I receive the first bill during the time this service was in the name of Hiser Realty Company, Inc.. There was never a bill sent to me (Sandy Hiser), and I was never told that I was obligated for Hiser Realty Company, Inc. in any way. I explained all of this before I paid the \$1050.00 payment toward the account. But, I paid this because your representative stated that was the only circumstance that would get my service back on.

Ever since that day, I have lived under the constant threat that my service would be discontinued. All due to the delinquent amount of a corporation that I had nothing to do with. I did not agree to assume Hiser Realty Company, Inc.'s debt, and do not agree to do so now. It is not my fault that LG&E allowed a previous customer at this address to fall almost \$3000.00 in arrears.

I cannot live under this constant threat anymore. The mental anguish of knowing that at anytime you may show up to discontinue my service has taken enough toll on me. I can't stand the embarrassment of your large trucks showing up in front of my house, my children knowing they can't have company because you might show up, and the feeling that my neighbors know what's going on. I can pay what I owe, but cannot not pay another's bad debt.

I demand that you as soon as possible to the day that I placed the service in my name. Charge for my usage since that date, and then give me credits for the amount I have paid, including the \$1050.00 I paid to get my service turned back on in May of 1991.

I believe you are wrong in this matter to hold me responsible for someone else's debt. I told your representative this before I was forced to make the \$1050.00 payment that I did not owe. We have been over this matter several times now on the phone. Just to keep my service on, you have forced me to make promises I cannot keep, although I do try. My anguish is real. You must give me some relief in this matter.

I feel bullied. Because you are big and I am small. You have the power to turn off my lights, and I seem to have no power. I can't go any further than this without legal representation, which will cost me more money. I have discussed this matter with an attorney. He tells me that I am right and you are wrong. I have spent one year considering my options. I don't believe your representatives have acted in good faith to force this debt on me. If nothing else will do, I will have to take legal action to protect myself from the constant threat of my service being discontinued.

Please take my case into consideration. I am sincere in pleading my side of this unfortunate situation, and need your help now to get this off my record.

Sincerely,

Sandra K. Hiser  
6809 Stone Hill Road  
Louisville, KY 40214

sh/SKH



Louisville Gas and Electric Company  
 P.O. Box 32000  
 Louisville, Kentucky 40232

Monday-Thursday  
 8 a.m.-8 p.m.  
 Friday 8 a.m.-6 p.m.  
 Phone: (502) 589-1444

Saturday Locations & Hours  
 707 South Ninth Street  
 4424 Outer Loop  
 8 a.m.-12 p.m.

A SUBSIDIARY OF  
**IGV ENERGY**

04/14/1994  
 Page 1  
 of 1

Account Number

Service Location  
 6809 STONE HILL RD

HISER REALTY CO  
 PO BOX 58068  
 LOUISVILLE KY 40268

**FINAL BILL SUMMARY**

TOTAL FROM FINAL BILL

2,919.44

TOTAL AMOUNT DUE

2,919.44

*I do NOT  
 OWE THIS. SICK*

**CUSTOMER INFORMATION**

\*\*\* SECOND NOTICE \*\*\*

YOUR FINAL BILL HAS NOT BEEN PAID.  
 PLEASE PAY SO WE CAN CLEAR YOUR ACCOUNT!

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

ACCOUNT NUMBER	PREVIOUS BALANCE INCLUDED IN TOTAL	AMOUNT TO BE PAID
[REDACTED]	2,919.44	2,919.44

OFFICE USE ONLY: 417  
 00333330 0333

AMOUNT PAID

Louisville Gas and Electric Company  
 P.O. Box 32000  
 Louisville, Kentucky 40232

HISER REALTY CO  
 PO BOX 58068  
 LOUISVILLE KY 40268

# Commonwealth of Kentucky

OFFICE OF  
SECRETARY OF STATE

FRANCIS JONES MILLS  
Secretary



FRANKFORT,  
KENTUCKY

## CERTIFICATE OF INCORPORATION

I, FRANCIS JONES MILLS, Secretary of State of the Commonwealth of Kentucky, do hereby certify that Articles of Incorporation of

HISER REALTY COMPANY, INC.

I NEVER  
LEAS AT  
ANYTIME A  
OWNER OF  
OFFICE.

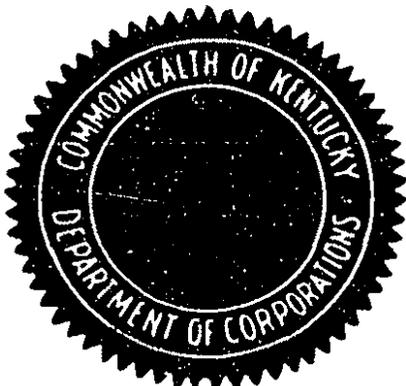
THIS WAS AB  
CORP.

whose initial agent for process is FERRALL R. HISER

8009 TERRY ROAD

and whose address is LOUISVILLE, KENTUCKY

duly signed according to law, have been filed in my office. I further certify that all taxes, fees and charges payable upon the filing of said Articles of Incorporation have been paid.



SECRETARY OF STATE

Given under my hand and seal of Office as Secretary of State, at Frankfort, Kentucky, this 25TH day of AUGUST, 19 80.

*Francis Jones Mills*  
SECRETARY OF STATE

ASSISTANT SECRETARY OF STATE