COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARION COUNTY FISCAL COURT)			
COMPLAINANT	,			
vs.	}	CASE	NO.	95-078
GTE SOUTH, INC. AND SOUTH CENTRAL BELL TELEPHONE COMPANY DEFENDANT)))			

ORDER TO SATISFY OR ANSWER

GTE South, Inc. and South Central Bell Telephone Company ("GTE & SCB") are hereby notified that they have been named as defendants in a formal complaint filed on February 27, 1995, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, GTE & SCB are HEREBY ORDERED to satisfy the matters complained of or file written answers to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 9th day of March, 1995.

PUBLIC SERVICE COMMISSION

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Vice Chairman

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ATTEST:

Executive Director

COMMONWEALTH KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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FEB 27 1995

IN THE MATTER OF:
MARION COUNTY FISCAL COURT

PUBLIC COMMISSION
COMPLAINANT

VS.

COMPLAINT

GTE CORPORATION and SOUTH CENTRAL BELL TELEPHONE COMPANY

95-078

DEFENDANTS

The Complaint of the Marion County Fiscal Court respectfully shows as follows:

- (a) That the full name and address of the Complainant is the Marion County Fiscal Court, 120 West Main Street, Lebanon, Kentucky 40033
- (b) That the names and addresses of the Defendants is GTE Corporation, P. O. Box 13606 Research Triangle Park, North Carolina 27709 and South Central Bell Telephone Company, P. O. Box 32410, Louisville, Kentucky 40232
- (c) That all of Marion County, Kentucky is provided telephone service by GTE Corporation except for approximately two-hundred households located in the northwest portion of the County which are served by South Central Bell Telephone Company. Although located in the same county, a telephone call from the approximately two-hundred households serviced by South Central Bell Telephone Company to any other location in Marion County, Kentucky is a long distance call. However these approximately two-hundred households may call most locations in Nelson County, Kentucky as local calls.
- (d) All Marion County except for the approximately two-hundred households serviced by South Central Bell Telephone Company have available "911" services which are routed through the Lebanon City Police Department for dispatch of emergency services. However, the



approximately two-hundred households in Northwest Marion County do not have this service available even through Nelson County.

Recently the Marion County Fiscal Court inquired of GTE Corporation as to the possibility of routing calls from the approximately two hundred households in Northwest Marion County to the Lebanon City Police Department so that those households can have "911" emergency services available to them. It is estimated that providing "911" emergency services to these approximately two-hundred households would generate fewer than ten calls per month.

After much negotiation, the Complainant has been advised that in order to provided "911" services to these approximately two-hundred households in Marion County, Kentucky, GTE Corporation will charge a non-recurring fee of \$385.76 and a monthly recurring charge of \$535.02. Additionally, South Central Bell will charge a non-recurring fee of \$921.00 and a monthly recurring charge of \$487.00. These charges make it economically unfeasible for the Complainant and approximately two-hundred households in Northwest Marion County to obtain "911" emergency services. It also seems that, given the limited utillization of the "911" emergency service by these approximately two-hundred households, the recurring charges are excessive. Without a waiver of these charges or a disallowance of the charges, these approximately two-hundred households will not be able to obtain "911" emergency services. Furthermore, the failure of South Central Bell Telephone Company to provide "911" emergency dispatching for these approximately two-hundred households while providing the same service to its other customers is a violation of the Defendant's obligation to provide adequate service to its customers.

WHEREFORE, the Complainant asks that the monthly recurring charges be reduced or

waived or that they be declared to be excessive and invalid and that South Central Bell

Telephone Company and GTE Corporation be directed to provide "911" emergency dispatching
services to the approximately two-hundred households in northwest Marion County no additional
cost or a reasonable cost determined in proportion to the expected utilization of such service by
its costumers.

Dated at Lebanon, Marion County, Kentucky, this 24 day of February, 1995.

STATE OF KENTUCKY

COUNTY OF MARION

Subscribed and sworn to before me by DAVID R. HOURIGAN, this 24 day of February, 1995.

My Commission expires: 12-15-93

NOTARY PUBLIC, State of AY at Large

Marion County Fiscal Court

Bv:

DAVID R. HOURIGAN

Marion County Andge/Executive

JOSEPH H. MATTINGLY III

Marlon County Attorney

P. O. Box 681 - 15 Court Square

Lebanon, Kentucky