

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF INACOM COMMUNICATIONS,)
INC. FOR A CERTIFICATE TO RESELL) CASE NO. 94-447
TELECOMMUNICATIONS SERVICE)

O R D E R

On August 10, 1995, the Commission entered its Order in this case granting authorization to Inacom Communications, Inc. ("Inacom") to operate as a reseller of intrastate, long-distance telecommunications services in Kentucky. The Order required Inacom to ensure that its name appears prominently on all bills issued to customers for services rendered by it. On August 30, 1995, Inacom filed a Petition for Clarification, asking the Commission to clarify this provision of the August 10, 1995 Order and explaining that it is not yet rendering intrastate service.

The Commission sees no ambiguity in the Order, which requires Inacom to ensure that its name appears on bills "for services rendered by it." The language necessarily implies that Inacom's name should not appear on bills for services that are rendered by another party. Furthermore, the purpose of the requirement, as explained by the Order, is to eliminate customer confusion that arises when the name of the actual service provider does not appear on the bill. It is, however, necessary that all parties understand the requirements of the August 10, 1995 Order.


IT IS THEREFORE ORDERED that:


1. Inacom's name shall appear on all bills issued to customers when Inacom operates as a reseller of intrastate telecommunications services.

2. Inacom's name need not appear on bills issued to customers when Inacom is not operating as a reseller of intrastate telecommunications services, as described in its responses to Commission data requests.

Done at Frankfort, Kentucky, this 15th day of September, 1995.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director