COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHARLES D. WILLIAMS

COMPLAINANT

ν.

CASE NO. 94-259

FARMERS RURAL ELECTRIC COOPERATIVE CORPORATION

DEFENDANT

ORDER TO SATISFY OR ANSWER

Farmers Rural Electric Cooperative Corporation ("Farmers RECC") is hereby notified that it has been named as defendant in a formal complaint filed on July 6, 1994, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Farmers RECC is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 15th day of July, 1994.

PUBLIC SERVICE COMMISSION

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ice Chairman

Commissioner

ATTEST:

Evecutive Director

COMMONWEALTH-OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:	
CHARLES D. WILLIAMS (Your Full Name)	94-259
COMPLAINANT)	RECEIVED
vs.	JUL 0 6 1994
FARMERS RURAL ELECTRIC COOPERATIVE CORP. (Name of Utility) DEFENDANT)	PUBLIC BERVIOL COMMISSION
COMPLAINT	
The complaint of Charles D. Williams (Your Full Name)	respectfully shows:
(a) Charles D. Williams (Your Full Name)	
P O Box 157, Munfordville KY 42765 (Your Address)	
(b) Farmers Rural Electric Cooperative Coo	orp. (FRECC)
P O Box 1298, Glasgow KY 42141	
(Address of Utility) (C) That: Charles D. Williams is a reside (Describe here, attaching address)	ent of Hart County, has a
membership in the South Central Rural Teneral recessary, the specific act, fully ar	lemone Cooperative
Incorporated (SCRTCC) with service in	_
that are the reason and basis for the	complaint.)

That as part of FRECC's service in Hart County, it maintains

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Formal Complaint

Charles D. Williams vs Farmers Rural Electric Cooperative Corp. (Your Name) (Utility Name)
Page 2
the following telephone numbers for its customers: 651-2191, 773-50
and 773-5043. That all these numbers are long distance calls for members of the Bonnieville Exchange of SCRTCC. That as a result of
offering only service numbers in Glasgow and Cave City, the FRECC is
not affording a service to its Bonnieville customers, a service
required by 807 KAR 5:006 Sect. 13 (a), which states as follows:
"(a) Available telephone numbers. Each utility shall maintain a
telephone, shall publish the telephone number in all service areas,
and shall permit all customers to contact the utility's designated
representative without charge."
Wherefore, complainant asks That FRECC should be ordered to (Specifically state the
(Specifically Brace coe
maintain a toll-free number for the convenience of its Bonnieville
relief desired.)
customers and should be required to refund all munies paid by its
Bonnieville customers for service-related calls to FRECC in the
past five years.
Dated at Munfordville , Kentucky, this 42 day (Your City)
of July 1994.
Charles & Williams