



COMMONWEALTH-OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHARLES D. WILLIAMS  
(Your Full Name) )  
COMPLAINANT )  
vs. )  
FARMERS RURAL ELECTRIC COOPERATIVE CORP.  
(Name of Utility) )  
DEFENDANT )

94-259

RECEIVED

JUL 06 1994

PUBLIC SERVICE  
COMMISSION

C O M P L A I N T

The complaint of Charles D. Williams respectfully shows:  
(Your Full Name)

(a) Charles D. Williams  
(Your Full Name)

P O Box 157, Munfordville KY 42765  
(Your Address)

(b) Farmers Rural Electric Cooperative Corp. (FRECC)  
(Name of Utility)

P O Box 1298, Glasgow KY 42141  
(Address of Utility)

(c) That: Charles D. Williams is a resident of Hart County, has a  
(Describe here, attaching additional sheets if

membership in the South Central Rural Telephone Cooperative  
necessary, the specific act, fully and clearly, or facts

Incorporated (SCRTCC) with service in the Bonnieville exchange.  
that are the reason and basis for the complaint.)

That as part of FRECC's service in Hart County, it maintains

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(Your Name) (Utility Name)

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the following telephone numbers for its customers: 651-2191, 773-5033 and 773-5043. That all these numbers are long distance calls for members of the Bonnieville Exchange of SCRTCC. That as a result of offering only service numbers in Glasgow and Cave City, the FRECC is not affording a service to its Bonnieville customers, a service required by 807 KAR 5:006 Sect. 13 (a), which states as follows: "(a) Available telephone numbers. Each utility shall maintain a telephone, shall publish the telephone number in all service areas, and shall permit all customers to contact the utility's designated representative without charge."

Wherefore, complainant asks That FRECC should be ordered to  
(Specifically state the

maintain a toll-free number for the convenience of its Bonnieville  
relief desired.)

customers and should be required to refund all monies paid by its

Bonnieville customers for service-related calls to FRECC in the

past five years.

Dated at Munfordville, Kentucky, this 4<sup>th</sup> day  
(Your City)

of July, 1994.  
(Month)

Charles D. Williams  
(Your Signature)  
Union & Washington  
Box 157  
Munfordville, Kentucky  
(Name and address of attorney, if any)  
42765