

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF HICKORY WATER)
DISTRICT FOR A DEVIATION FROM 807) CASE NO. 94-086
KAR 5:006, SECTION 13(2))

O R D E R

By letter received February 28, 1994, Hickory Water District ("Hickory") requested a deviation from Commission Regulation 807 KAR 5:006, Section 13(2). 807 KAR 5:006, Section 13(2), requires that a utility make a designated representative available during the utility's established working hours not fewer than seven hours per day, one day per week.

The Commission, having reviewed the letter and being otherwise sufficiently advised, finds that good cause has been shown to grant the requested deviation based upon the following:

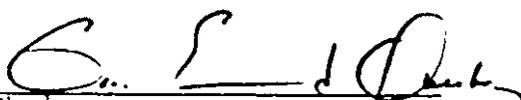
1. Hickory has annual operating revenues less than \$250,000.
2. Hickory currently has 1,115 customers.
3. Office hours are 9:00-1:00, Monday-Friday, between the 1st and 10th of each month.
4. If a representative is needed outside of established office hours, an answering service answers the phone seven days a week, 24 hours per day and notifies the appropriate Hickory personnel.

5. Hickory's commissioners and maintenance staff have answering machines in their homes. Hickory's maintenance trucks are equipped with telephones.

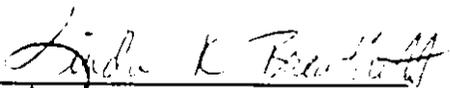
IT IS THEREFORE ORDERED that a deviation from 807 KAR 5:006, Section 13(2), be and it hereby is granted.

Done at Frankfort, Kentucky, this 4th day of April, 1994.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:



Executive Director