COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KATHERINE L. SHERRARD)
COMPLAINANT)) CASE NO.
vs.) 93-422
GTE SOUTH INCORPORATED	
DEFENDANT	,

ORDER

IT IS ORDERED that GTE South Incorporated ("GTE") shall file the original and ten copies of the following information with the Commission. The information shall be placed in a bound volume with each item tabbed. The information requested herein is due no later than 30 days from the date of this Order.

- 1. Provide a copy of the letter sent to Katherine L. Sherrard postmarked October 21, 1993, notifying Ms. Sherrard of the change in service from two-party to single-party residential service.
- 2. a. Approximately how many customers have been affected, to date, by the change in the General Customer Services Tariff S3.2.1 to eliminate two-party service?
- b. Did any customer experience a rate increase due to elimination of two-party service and a rate decrease due to eliminating zone charges, producing an overall decrease in rates?
- 3. a. Approximately how many customers would be affected in the future by this tariff change to eliminate two-party service?

b. Provide, on a per exchange basis, the dates when GTE plans to implement changes to eliminate two-party service.

Done at Frankfort, Kentucky, this 22rd day of March, 1994.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director