

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF TOLL AND ACCESS	)	
CHARGE PRICING AND TOLL SETTLEMENT	)	
AGREEMENTS FOR TELEPHONE UTILITIES	)	CASE NO. 8838
PURSUANT TO CHANGES TO BE EFFECTIVE	)	PHASE I
JANUARY 1, 1984	)	
	)	
AND	)	
	)	
DETARIFFING BILLING AND COLLECTION	)	ADMINISTRATIVE
SERVICES	)	CASE NO. 306

O R D E R

On September 5, 1991, the Commission issued an Order in this case directing all Local Exchange Carriers to add the following statement by asterisk/footnote method to the bill or by separate billing sheets:

These charges are not related to your telephone bill and non-payment will not result in disconnection of your telephone service.

By letter dated January 25, 1994, SCB requested Commission approval to amend the notice as follows:

Non-payment of items on this sheet will not result in disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider. (new language underlined)

SCB contends that since adding the mandated language, its residence and business uncollectibles have increased by 2.3 percent and 26.4 percent, respectively.

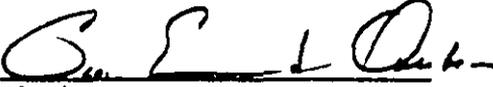
The Commission finds that the proposed language is compatible with the intent of the notice, and is reasonable and prudent under the circumstances.

IT IS THEREFORE ORDERED that SCB may add the following clause to the collection of unpaid charges notice:

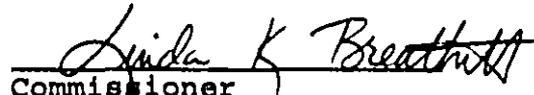
However collection of unpaid charges may be pursued by the service provider.

Done at Frankfort, Kentucky, this 14th day of February, 1994.

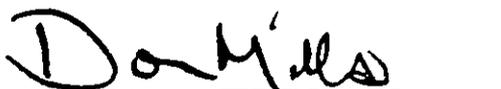
PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

  
Executive Director