

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WORLD TELECOM GROUP, INC., APPLICATION)	
FOR CERTIFICATE OF PUBLIC CONVENIENCE)	
AND NECESSITY TO PROVIDE INTRASTATE)	CASE NO. 93-325
TELECOMMUNICATIONS SERVICES IN THE)	
STATE OF KENTUCKY)	

O R D E R

IT IS ORDERED that World Telecom Group, Inc. ("World Telecom") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, World Telecom shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Has World Telecom or any of its affiliates ever provided or collected any money for the provision of intrastate telecommunications services in the Commonwealth of Kentucky? If so, explain in detail.

2. Identify the tariffed services which World Telecom intends to purchase from its facilities-based carrier for resale and specify whether these services will be obtained under intrastate or interstate tariffs.

3. If World Telecom intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between World Telecom and its facilities-based carrier.

4. State whether World Telecom is aware of and able to comply with the provisions of this Commission's Administrative Case No. 323¹ and how it will apply to World Telecom's Kentucky operations.

5. Provide the toll-free number to be used for customer complaints referenced in World Telecom's application.

6. Provide an estimate of sales revenues for World Telecom's first 2 years of Kentucky operations. Explain how World Telecom arrived at these estimates. Provide a copy of a market study, if performed.

7. State the number of customers currently receiving call detail and the amount of revenue derived from the resale of the service.

8. Describe how World Telecom's customers are notified of minutes of use remaining. What signaling function is employed (e.g. voice prompt, or tone signal)? Is this notification provided by the underlying carrier or by World Telecom?

9. State whether any restrictions apply to the types of calls that may be placed when using World Telecom's calling card.

¹ Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality, Phase I, Order Dated May 6, 1991.

What, if any, types of calls will be blocked and how? Provide revised tariff sheets identifying these restrictions, if applicable.

10. State that World Telecom shall only resell services of facilities-based carriers certified by this Commission.

11. Refer to World Telecom's proposed tariff filed September 3, 1993. Provide revised tariff sheets for the following:

a. Refer to Original Sheet No. 12, Heading 2.4, Liabilities of the Company. Create a new Subheading 2.4.9 and insert the following language:

Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

b. Refer to Original Sheet No. 13, Section 2.6, Interruption of Service.

(1) Clarify whether or not there is a minimum length of time that service would have to be interrupted before a reduction in the customer's bill would be computed.

(2) State in your proposed tariff what formula is used in arriving at an amount credited to a customer's account for an interruption of service.

c. Pursuant to 807 KAR 5:006, Section 7, state World Telecom's policy regarding customer deposits.

d. Refer to Original Sheet No. 17, Subheading 4.1.1, Intrastate Rates for Kentucky. Clarify plans for dropping the last rate increment after September 30, 1993.

e. Refer to Original Sheet Nos. 13 and 14. World Telecom's policy regarding termination of service should comply with 807 KAR 5:006, Sections 13(5) and 14.

Done at Frankfort, Kentucky, this 1st day of November, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director