

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JANICE E. COOK

COMPLAINANT

VS.

SOUTH CENTRAL BELL TELEPHONE COMPANY

DEFENDANT

)  
)  
)  
) CASE NO. 93-201  
)  
)  
)

O R D E R

On May 28, 1993, Janice E. Cook ("Mrs. Cook") filed a complaint with the Commission against South Central Bell Telephone Company ("South Central Bell") concerning her current phone number.

In the complaint, Mrs. Cook states that she currently has a business phone in her home which she also uses as a residential phone. She avers that she has decided to discontinue her business, and as a result, wants to change the use of the line to residential and keep her current number. South Central Bell has informed her that she must change the number.

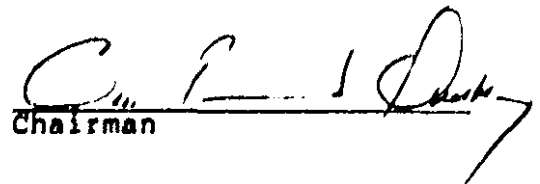
South Central Bell's tariff on file with the Commission at A2.3.6(D) requires that "[i]f a subscriber's service changes from business service to residential service, the telephone number must be changed." Therefore, in order for South Central Bell to comply with its tariff, it must require Mrs. Cook to change her telephone number since she is changing her service from business to residential.

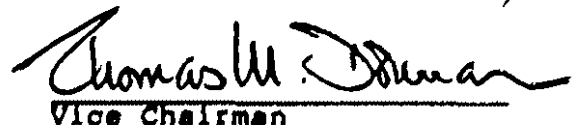
Based upon the foregoing, the Commission finds that Mrs. Cook has failed to establish a prima facie case. 807 KAR 5:001, Section 12(4)(a).

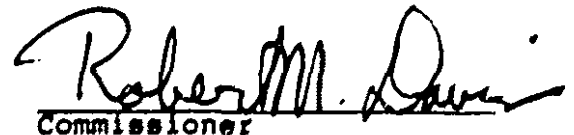
IT IS THEREFORE ORDERED that the complaint of Mrs. Cook is dismissed with prejudice.

Done at Frankfort, Kentucky, this 24th day of June, 1993.

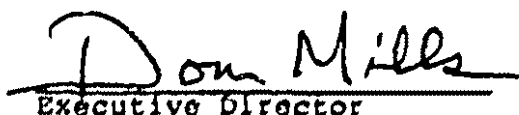
PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

  
Executive Director