COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

OAK HAVEN WATER AND SEWER, INC.

CASE NO. 93-176

ALLEGED VIOLATIONS OF COMMISSION REGULATIONS 807 KAR 5:006 AND 807 KAR 5:066

ORDER TO SHOW CAUSE

Oak Haven Water and Sewer, Inc. ("Oak Haven"), is a Kentucky corporation which owns and operates facilities used for the distribution and furnishing of water to the public for compensation in Pendleton County, Kentucky, and is therefore a utility subject to Commission jurisdiction. KRS 278.010(3)(d).

KRS 278.280 authorizes the Commission to prescribe rules for performance of any service furnished or supplied by a utility. Pursuant to this authority, the Commission has promulgated Commission Regulation 807 KAR 5:006, which establishes general rules for all utility operations, and Commission Regulation 807 KAR 5:066, which establishes general rules for the operation of water utilities.

On September 25, 1992, Commission Staff inspected Oak Haven's records and facilities for compliance with Commission regulations. In its report of this inspection, which is appended hereto, Commission Staff listed seven instances where the utility failed to comply with Commission regulations. Having reviewed the report of this inspection and being otherwise sufficiently advised, the Commission finds that a <u>prima</u> <u>facie</u> showing has been made that Oak Haven is in violation of Commission Regulations 807 KAR 5:006 and 807 KAR 5:066.

The Commission, on its own motion, HEREBY ORDERS that:

1. Oak Haven shall appear before the Commission on July 23, 1993, at 10:00 a.m., Eastern Daylight Time, in Hearing Room 1 of the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violations of Commission Regulations 807 KAR 5:006 and 807 KAR 5:066, and of showing cause why it should not be subject to the penalties prescribed in KRS 278.990(1) for these alleged violations.

2. Oak Haven shall submit to the Commission, within 20 days of the date of this Order, a written response to the allegations contained herein and to the contents of the Inspection Report.

3. The Utility Inspection Report of September 30, 1992, which is appended hereto, is made part of the record of this proceeding.

4. Any motion requesting an informal conference with Commission Staff to consider the simplification of issues or any other matters which may aid in the handling or disposition of this proceeding shall be filed with the Commission no later than 20 days from the date of this Order.

-2-

Done at Frankfort, Kentucky, this 11th day of May, 1993.

PUBLIC SERVICE COMMISSION

Keb Chairman

Vice Chairman

Comm

ATTEST:

٠

1 illa Executive Director

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 93-176 DATED MAY 11, 1993 Commonwealth of Kentucky Public Service Commission

UTILITY INSPECTION REPORT

Oak Haven Water and Sewer, Inc. Water Division Falmouth, Kentucky

Utility operations, utility maintenance, utility management and their effect on utility services are a primary concern of the Commission and this Division. Our ongoing inspection program is an expression of this concern. During each inspection, I am stressing: (1) the importance of periodic testing of customers' meters, (2) the importance of accounting for all water purchased and/or produced, (3) the need for surveillance of system operations and (4) the significance of good operating records.

The subject inspection was made September 25, 1992. The utility consists of a distribution system operating in Pendleton County, Kentucky. It has approximately 41 customers on its system. The utility representative providing information and assistance during this inspection was Marvin Conrad of the Company.

The Company's facility operations and its office procedures were reviewed for compliance with the Kentucky Revised Statutes (KRS 278) and the Public Service Commission Regulations (807 KAR). The following deficiencies were noted:

- The utility is not filing the periodic ("Quarterly") meter report with the Commission as required in accordance with 807 KAR 5:006, Section 3(2).
- The utility does not publish its telephone number in its service area as specified in 807 KAR 5:006, Section 13(1a).

.

Report - Oak Haven Water & Sewer, Inc. Water Division Page 2

- 3. The utility is not providing to its customers information regarding the chemical constituents and bacteriological standards pursuant to 807 KAR 5:066, Section 2(1).
- 4. The utility's minimum storage capacity for its distribution system is not equal to the average daily consumption as required by 807 KAR 5:056, Section 4(4).
- 5. The utility is not maintaining a recording pressure gauge in continuous service a minimum of one (1) week per month at a representative point on the utility's mains as required by 807 KAR 5:066, Section 5(2).
- The utility is not performing nor keeping records of annual pressure surveys as specified by 807 KAR 5:066, Section 5(3).
- 7. The utility has not filed a water shortage response plan with the Commission pursuant to 807 KAR 5:066, Section 17.

Recommendations

A written response should be prepared and forwarded to the Public Service Commission within 30 days of the date of receipt of this report. This response should say what has been done or what will be done to correct each noted deficiency. A starting date and a completion date should be given for actions that are to be accomplished after the date the response is mailed.

> Submitted, September 30, 1992

231

K. Michael Newton Utility Investigator

CGR:KMN:aem