

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NATHAN EDWARD JOHNSON)	
)	
COMPLAINANT)	
)	CASE NO.
VS.)	93-086
)	
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

O R D E R

Nathan Edward Johnson filed a complaint against Kentucky-American Water Company ("Kentucky-American") on March 11, 1993 alleging he was charged \$15.00 to reconnect his service after he failed to pay his bill on time, but that his service was never actually disconnected.

807 KAR 5:006, Section 14(2)(a), states: ". . .[i]f, following receipt of a termination notice for nonpayment but prior to the actual termination of service, there is delivered to the utility office payment of the amount in arrears, service shall not be terminated." Kentucky-American's tariff on file with the Commission states at Original Sheet No. 56, Service Classification No. 6 "[W]hen it has been necessary to discontinue water service to any premises because of a violation of the Company's Rules and Regulations on account of nonpayments of any bill for water service, a charge of Fifteen Dollars (\$15.00) will be made to cover the expense of turning on the water service." Therefore,

Commission regulation requires the company not terminate service if full payment is received from the customer and Kentucky-American's tariff requires a reconnection fee of \$15 be paid by the customer only if the service is actually disconnected to cover the expense of reconnection.

Kentucky-American filed its response to Mr. Johnson's complaint on March 26, 1993 stating that the service was disconnected to Mr. Johnson's address and that the reconnect fee was due. Attachment 1 to Kentucky-American's response is a document indicating the service was disconnected on January 12, 1993. The Commission finds that this is adequate evidence to show the service was disconnected and Mr. Johnson owes a \$15 reconnect fee.

IT IS THEREFORE ORDERED that this case will be dismissed without prejudice unless Mr. Johnson files, within 10 days from the date of this Order, evidence showing Kentucky-American's response is inaccurate and his service was not disconnected.

Done at Frankfort, Kentucky, this 22nd day of April, 1993.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director