

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION FOR A CERTIFICATE OF)
PUBLIC CONVENIENCE AND NECESSITY)
TO OPERATE AS A RESELLER OF) CASE NO. 93-049
TELECOMMUNICATIONS SERVICES WITHIN)
THE STATE OF KENTUCKY)

O R D E R

IT IS ORDERED that Working Assets Funding Service, Inc., d/b/a Working Assets Long Distance ("Working Assets Long Distance"), shall file the original and 10 copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Working Assets Long Distance shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Has Working Assets Long Distance or any of its affiliates ever provided and/or collected any money from the public for the provision of intrastate telecommunications services in Kentucky? If so, explain in detail.

2. Does Working Assets Long Distance own and/or operate or have any affiliation with any companies which own and/or operate any coin-operated telephones in any jurisdiction? If so, explain.

3. On page 2 of Working Assets Long Distance's application, it is stated that operator services will not be offered. On the same page, it states that operator services are available. The rates associated with residential operator services are outlined in the tariff on Original Sheets No. 14 and 16. Explain these discrepancies.

4. On Original Sheet 6, Heading 3.5.2, after "prorated" delete "accordingly" and insert the clarifying language "based on the customer's usage in each rate period."

5. Refer to Original Sheet 4, Heading 2.1.12, of your proposed tariff. Clarify that pursuant to 807 KAR 5:061, Section 13, all toll charges shall be itemized separately.

6. Working Assets Long Distance needs to provide an 800 number for customer complaints.

7. Refer to Original Sheet 9, Heading 4.3., of your proposed tariff. Include language stating that Working Assets Long Distance will comply with all the provisions for refusal and termination of service spelled out in 807 KAR 5:006, Section 14.

8. Refer to Original Sheet 11, Heading 8.1, of your proposed tariff. A utility may charge a deposit for service and/or disconnect for nonpayment of bills, but it may not deny service to a customer because of indebtedness to others.

9. Substitute "Working Assets Long Distance" in the place of "Carrier" to avoid confusion with US Sprint or any other carrier of your signal.


10. Refer to Original Sheet 13, Section 19.1(a), of your proposed tariff. A telephone utility shall mail or otherwise deliver to the customer a five-day written notice of intent to terminate before disconnection for nonpayment of bills can take place.

11. Refer to Original Sheet 13, Section 19.2, of your proposed tariff. Service shall not be terminated for 30 days beyond the termination date if a physician, registered nurse, or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises.

12. Refer to Original Sheet 18, Heading "Other Discounts," of your proposed tariff. Explain the practice of allowing a discount for all calls made to political leaders who are subjects of an action alert.

Done at Frankfort, Kentucky, this 22nd day of March, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director