

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF NATIONCALL, INC.)	
FOR A CERTIFICATE OF PUBLIC)	
CONVENIENCE AND NECESSITY TO RESELL)	CASE NO. 90-316
TELECOMMUNICATIONS SERVICES AND)	
PROVIDE OPERATOR SERVICES WITHIN THE)	
COMMONWEALTH OF KENTUCKY)	

O R D E R

IT IS ORDERED that Nationcall, Inc. ("Nationcall") shall file the original and ten copies of the following information with the Commission, with a copy to all parties of record. Each copy of the information requested should be placed in a bound volume with each item tabbed. Include in each response the name of the witness who will be responsible for responding to questions relating to the information provided.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Nationcall shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. Has Nationcall ever provided service and/or collected any money from the public for the provision of intrastate telecommunications services in Kentucky? If so, explain in detail.

2. Identify the carriers whose services Nationcall intends to resell.

3. If Nationcall intends to resell tariffed services of facilities-based carriers, identify these tariffed services and specify whether these services will be obtained from intrastate or interstate tariffs.

4. If Nationcall intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between Nationcall and its facilities-based carriers.

5. Provide a clear and legible sketch showing all the switching locations and/or points-of-presence. Show how the facilities obtained from facilities-based carriers will be used to connect these locations. Include local access facilities and identify the local access that will be used.

6. State whether Nationcall is aware of the Commission's rules, restrictions, and prohibition against providing intraLATA services by non-local exchange facilities-based carriers. Explain in detail how Nationcall will comply with those restrictions.

7. If switching locations and/or points-of-presence are located outside the Commonwealth of Kentucky, explain how Nationcall will ensure that intrastate access charges will be paid.

8. Explain how Nationcall will screen intraLATA traffic if Nationcall intends to resell services or facilities authorized only for interLATA services but which can carry intraLATA traffic.

9. Does Nationcall own and/or operate any transmission facilities in the Commonwealth of Kentucky or any other jurisdiction? If so, explain.

10. Does Nationcall have any affiliation with any other company which owns and/or operates any transmission facilities in any jurisdiction? If so, explain.

11. Specify the Kentucky counties which Nationcall proposes to serve.

12. Describe how calls will be transported from the customer's premises to the operator service centers. Include identification of Nationcall's switching locations, operator service locations, and identification of services and providers of the services being resold.

13. Specify the facilities and/or services used by Nationcall to transport calls from the customer's premises to Nationcall's originating point-of-presence, such as the types of access utilized (Feature Groups A, B, or D, Special Access, WATS, etc.). Identify the local exchange companies from whom such access and/or services are purchased.

14. If the location of operator centers is not the same as switching location, specify the facilities and/or services used to bridge operators onto a call placed over the network.

15. Provide a description of how such calls are transported to final termination points. Specify the facilities and/or services used to terminate calls.

16. Provide a copy of all current contracts entered into with any business, institution, and/or corporation for the provision of operator-assisted services by Nationcall and/or any of its affiliates.

17. Explain how Nationcall's operators identify Nationcall to the end-user when handling an operator-assisted call.

18. Explain in detail how Nationcall transfers calls to local exchange companies' operators when requested by an end-user.

19. Explain in detail how Nationcall transfers calls to competing carriers' operators when requested by an end-user.

20. Explain in detail Nationcall's calling card validation capabilities.

21. Explain in detail how Nationcall handles emergency calls.

22. Provide an estimate of sales revenues for Nationcall's first 2 years of Kentucky operations. Explain how Nationcall arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

23. Provide a current (within 90 days of filing) income statement, a balance sheet, and pro forma Kentucky operating statements including Nationcall's potential or forecasted demand and operations for its first 2 years of service.

24. Provide a listing of financial institutions with which Nationcall has a line of credit. State Nationcall's credit line with each of these institutions.

25. State whether Nationcall is aware of the provisions of the Kentucky Public Service Commission Administrative Case No. 273¹ and how it will apply to Nationcall's Kentucky operations.

26. State whether Nationcall is aware of potential impact of Administrative Case Nos. 323 and 328,² now pending before this Commission, that may apply to Nationcall's Kentucky operations.

27. Provide a toll-free number or provision for accepting collect calls for customer complaints.

28. Refer to the Original Page 1 of the proposed Tariffs No. 1 and No. 2. This sheet shall clarify that the proposed services are only "interLATA." Clarify and provide revised tariffs sheets.

29. Refer to the Original Page 5 of the proposed Tariffs No. 1 and No. 2. This sheet shall state that the services are only "interLATA." Clarify and provide revised tariff sheets.

30. Refer to Section B of the proposed Tariff No. 1. This section shall include that the customers will not be billed for uncompleted calls.

¹ Administrative Case No. 273, An Inquiry Into Inter- and IntraLATA Intrastate Competition in Toll and Related Services Markets in Kentucky.

² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality; Administrative Case No. 328, Investigation Into Whether WATS resellers Should Be Included in the ULAS Allocation Process.

31. Refer to Section B.2.1 of the Original Page 9 of the proposed Tariffs No. 1 and No. 2. This section shall state the services are provided only on "interLATA" basis. Clarify and provide revised tariff sheets.

32. Refer to Section B.2.4.4 of the proposed Tariff No. 1. Is Nationcall aware of the Commission's September 8, 1989 Order in Administrative Case No. 330³ which states at page 3: "Carriers are not permitted to include any other surcharges. . ." ? Reconcile this section with Section C.3.8 and provide revised tariff sheets.

33. Refer to Section B.2.4.8 of the proposed Tariff No. 1. Explain what federal, state, and local taxes and surcharges Nationcall intends to bill end-users.

34. Refer to Section B.2.8.2 of the proposed Tariff No. 1 and Section B.2.6.2 of proposed Tariff No. 2. Specify the notice time to be given prior to discontinuance of service.

35. Refer to Section C of the proposed Tariff No. 1. This section shall include rates for holidays in accordance to Section A5.3.1.E. of the AT&T Communications of the South Central States, Inc.'s ("AT&T's") Tariff A.

³ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.

36. Refer to Section C.3.2 of the Original Page 20 of the proposed Tariff No. 2. Is Nationcall aware that "Dedicated Service" shall only be provided under the following conditions:

a. Nationcall shall measure and report interstate and intrastate jurisdictional usage and interLATA and intraLATA usage and shall file the reports with the Commission on a quarterly basis.

b. Nationcall shall inform its prospective customers that the use of this service to complete intraLATA calls is not authorized by the Commission.

c. Nationcall shall be prepared to compensate local exchange companies for unauthorized call completion.

37. Refer to Section C.3.5 of the proposed Tariff No. 2. The "Distance Band" shall have an identification of what the units are, i.e. miles. Clarify and provide revised tariff sheets for pages 23, 24, and 25.

38. Refer to Section C.3.5 of the proposed Tariff No. 2. This section does not clearly define "Conversation Unit." Clarify and provide a revised tariff sheet.

39. Refer to Section C.3.6.3 of the proposed Tariff No. 1. The Commission's September 8, 1989 Order in Administrative Case No. 330 which requires that rates for operator-assisted services not exceed AT&T's maximum approved rates also requires that the time-of-day discounts be applied. Provide a revised tariff sheet.

40. Refer to Section C.3.8.1 of the Original Page 26 of the proposed Tariff No. 1, where it states "Rates for Services shall not exceed the following, nor shall they be lower than 10% below the maximum rates filed by AT&T and approved by the Public Service Commission." This section/paragraph shall be modified/deleted such that the tariff includes exact rates and charges.

41. Refer to section C.3.8.1 of the Original Page 26 of the proposed Tariff No. 1. Provide a revised tariff sheet which includes time periods for "DAY RATE," "EVENING RATE," and "NIGHT/WEEKEND."

42. Refer to Section D of the proposed Tariffs No. 1 and No. 2. This section shall state that the service area is only "interLATA." Clarify and provide revised tariff sheets.

Done at Frankfort, Kentucky, this 30th day of November, 1990.

PUBLIC SERVICE COMMISSION



For the Commission

ATTEST:



Executive Director