COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF CONTEL OF KENTUCKY,) INC.'S PROVISION OF TELEPHONE SERVICE AND) CASE NO. SERVICE QUALITY) 90-167

ORDER

On October 11, 1990, the Commission issued a procedural schedule which provided for an issues list containing items to be addressed at the public hearing.

Having been otherwise sufficiently advised, the Commission HEREBY ORDERS that the following list of issues will be addressed in this proceeding and shall be the subject of prefiled testimony:

 The extent and location of the four-party service in Contel's service area.

2. The extent and location of mileage charges in Contel's service area.

3. Service problems that may exist in Contel's area as alleged in customer letters filed within this proceeding.

4. The network capacity currently available to upgrade from four-party to one-party service.

5. The investment required to upgrade from four-party to one-party service.

6. Engineering studies (cash flow) which may be necessary to adequately project upgrading costs.

7. Contel's rates for local service and outside base rate area mileage charges.

8. Expansion of base rate areas.

9. Rate impact of investment necessary to upgrade from four-party to one-party service.

Done at Frankfort, Kentucky, this 16th day of November, 1990.

PUBLIC SERVICE COMMISSION

ATTEST: