

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF CONTEL OF KENTUCKY, )  
INC.'S PROVISION OF TELEPHONE SERVICE ) CASE NO. 90-167  
AND SERVICE QUALITY )

O R D E R

The Commission established an investigation of the telephone service and service quality of Contel of Kentucky, Inc. ("Contel") on June 22, 1990. The Commission initiated this investigation for the purpose of considering a reasonable solution to ratepayer complaints of 4-party service, mileage charges, and poor service quality.

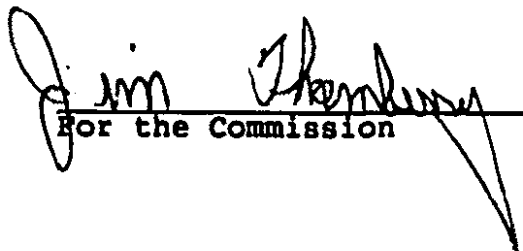
To fully investigate these matters, the Commission will establish the following procedural schedule.

IT IS HEREBY ORDERED that:

1. Data requests to Contel are due October 22, 1990.
2. Responses from Contel are due November 12, 1990.
3. An issues list containing items to be addressed at the public hearing due November 16, 1990.
4. Prefiled testimony of Contel due November 30, 1990.
5. Prefiled testimony of intervenors, should intervenors desire to prefile testimony, due November 30, 1990.
6. Hearing to commence on December 5, 1990, at 10:00 a.m., Eastern Standard Time, in Hearing Room No. 1 of the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky.

Done at Frankfort, Kentucky this 11th day of October, 1990.

PUBLIC SERVICE COMMISSION

  
For the Commission

ATTEST:

  
Executive Director