

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF CONTEL OF KENTUCKY,)
INC.'S PROVISION OF TELEPHONE SERVICE) CASE NO. 90-167
AND SERVICE QUALITY)

O R D E R

On June 22, 1990, the Commission initiated an investigation of Contel of Kentucky, Inc. ("Contel") to review Contel's four-party service based upon customer complaints. The Commission seeks the participation of Contel's ratepayers in this investigation.

Therefore, the Commission HEREBY ORDERS that:

1. Within 30 days of the date of this Order, Contel shall provide by bill insert or first class mail a letter to each of its customers having multiple-party service stating the following:

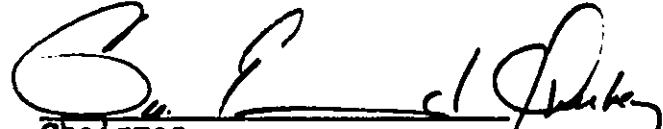
On June 22, 1990, the Public Service Commission of Kentucky initiated Case No. 90-167 for the purpose of investigating Contel's four-party service.

Should you wish to participate in this proceeding you may do so by sending a letter to the Kentucky Public Service Commission within 30 days requesting permission to intervene. Such letter should be submitted to the Public Service Commission, 730 Schenkel Lane, P. O. Box 615, Frankfort, Kentucky 40602, and should set forth the grounds for your request. You may request either limited intervention or full intervention. A person seeking only a limited intervention shall be entitled to the full rights of a party at any hearing and shall be served with the Commission's Orders, but shall not be served with filed testimony, and all other documents submitted by parties.

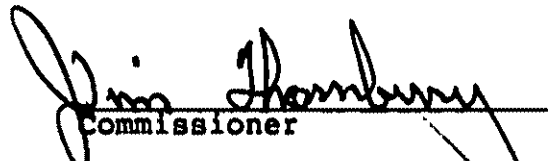
2. Contel shall provide a sworn affidavit stating that all of its four-party customers have been provided a copy of the aforementioned letter within 30 days of the date of this Order.

Done at Frankfort, Kentucky, this 6th day of July, 1990.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director