

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SOUTH CENTRAL BELL TELEPHONE COMPANY)	
_____)	
ALLEGED FAILURE TO COMPLY WITH)	CASE NO.
COMMISSION REGULATIONS)	89-129

O R D E R

IT IS ORDERED that South Central Bell Telephone Company ("SCB") shall file the original and 12 copies of the following information with the Commission within 15 days of the date of this Order, with a copy to all parties of record. Each copy of the data requested should be placed in a bound volume with each item tabbed. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure that it is legible. Where information requested herein has been provided along with the original application, in the format requested herein, reference may be made to the specific location of said information in responding to this information request. If the information cannot be provided by the stated date, SCB should submit a motion for an extension of time stating the reason a delay is necessary and a date by which the

information will be furnished. Such a motion will be considered by the Commission.

1. Refer to Item 17 of SCB's response to the Commission's Order of October 11, 1989.

a. What did this "classroom and in the field hand-on training" consist of?

b. How long was this training?

c. Will this training be recurring?

2. Identify the following persons:

a. Larry Crouch

b. Arvin L. Jeffries

c. Mike Jaggars

3. Was the vertical clearance of telephone wire service drop measured on March 17, 1989 after SCB employees re-installed it? If yes, how was it measured?

4. Refer to Item 18b of SCB's response to the Commission's Order of October 11, 1989.

a. Who, if anyone, was notified of the decision of Messrs. Clyatt and Holmes to re-install the telephone wire service drop wire at a height which allowed for a lower vertical clearance than prescribed by the National Electrical Safety Code ("NEC")? When were they notified?

b. Is the decision to install facilities in a manner inconsistent with NEC Standards left solely to the discretion of the service technician's supervisor? If no, who else must participate in this decision? Why were these persons not involved

in the decision to re-install the downed telephone service drop wire on March 17, 1989?

5. Bell System Practices require the minimum vertical clearance for aerial cables over public roads to be 18 feet. Bell System Practices also require SCB facilities to be at least 40 inches from electric transformers.

a. Why did SCB employees when re-installing the telephone service drop wire on March 17, 1989 choose to disregard one SCB practice in favor of another?

b. When two SCB practices conflict, how does SCB determine which practice will be given preference?

6. Refer to Item 18(a) of SCB's response to the Commission's Order of October 11, 1989. NESC requires that the minimum vertical clearance of a communications conductor hanging over a public road be 18 feet. Commission regulations have adopted the NESC standards and given them legal force. Explain why, when SCB employees re-installed the telephone service drop wire on March 17, 1989, they chose to follow an SCB internal rule rather than comply with a lawful regulation.

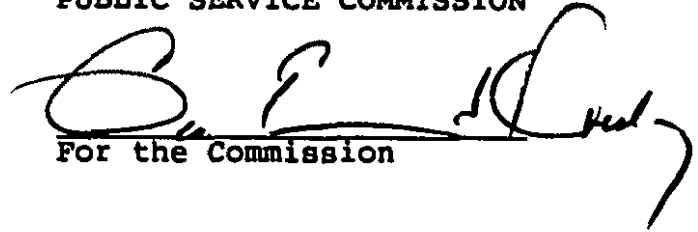
7. In situations where compliance with both NESC standards and SCB practices is impossible to achieve, what does SCB policy require SCB employees to do?

8. Explain why two months passed before SCB, on June 1, 1989, moved the telephone wire service drop to a height which allowed it to meet NESC minimum vertical clearance standards?

9. Who made the decision to move the telephone service drop wire to a greater height?

Done at Frankfort, Kentucky this 6th day of December, 1989.

PUBLIC SERVICE COMMISSION



For the Commission

ATTEST:

Executive Director