

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF ELCOTEL LD*OS, INC.)
FOR AN AUTHORIZATION TO FURNISH INTRA-)
STATE TELECOMMUNICATIONS SERVICE) CASE NO. 10177
INVOLVING OPERATOR ASSISTANCE TYPE CALLS,)
FOR THE PRIVATE PAY PHONE AND HOTEL/MOTEL)
TYPE OF TELEPHONE MARKETS.)

O R D E R

IT IS ORDERED that Elcotel LD*OS, Inc. ("Elcotel") shall file an original and 10 copies of the following information with the Commission. The information requested is due no later than August 19, 1988. If the information cannot be provided by this date, you should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it will be furnished. Such motion will be considered by the Commission.

1. Identify the exact services to be resold, and include the name of the provider(s) and terms of the agreements between Elcotel and provider(s). If the services to be resold are obtained under tariffs, identify the tariffs.

2. Provide the location of the switch(es) that Elcotel will be using to switch calls originating and terminating in Kentucky.

3. Does Elcotel currently purchase directly any originating or terminating access service from any LEC in Kentucky? If yes,

describe the access service(s) purchased with reference to any applicable tariffs. If no, does Elcotel intend to purchase such access?

4. To complete an intrastate call, does Elcotel lease or use dedicated facilities from an IXC or private carrier, or is all transport provided through the use of purchased MTS or WATS/WATS-like services?

5. Describe exactly and depict graphically the routing of a call, handled by Elcotel, originating in Louisville and terminating in Frankfort. Describe and depict the routing of a call originating in Frankfort and terminating in Lexington. Fully explain how intrastate access charges would be paid by Elcotel for such calls. If such calls would consist of two interstate segments, bridged by Elcotel, describe exactly which carriers would handle each interstate link. If a drop-link is used to provide operator intervention, include a description.

6. Describe any methods used by Elcotel to ensure that calls billed to a telephone company calling card are properly validated. Describe any methods used by Elcotel to ensure that calls billed to a third number are authorized.

7. Describe fully how Elcotel responds to a request by an end-user to bill a call to: 1) an AT&T calling card; 2) a BOC calling card; 3) a calling card issued by any other local exchange company; and 4) an OCC travel card, e.g., US Sprint Fon Card, MCI calling card.

8. Describe fully how an Elcotel operator would handle a collect call; i.e., what information about Elcotel is provided to

the answering party who is asked to accept the charges. Explain the ability of Elcotel, if any, to receive a request for operator assistance for an interLATA call on a 00- basis. May Elcotel equipment or an Elcotel customer's premises equipment be programmed to recognize a request for Elcotel service on a 00- basis, or through the use of some other access code?

9. Describe fully the method by which Elcotel would handle a properly dialed: 1) 0+ intraLATA call; 2) 0+ interLATA call; and 3) 0+ local call. If steps are taken to prevent the routing of certain of these calls to Elcotel, please describe them.

10. Describe fully the ability of Elcotel to handle a 0+ credit card or calling card call without operator involvement. Describe fully the method by which the called number and credit card or calling card number are obtained, stored, and processed.

11. Provide a detailed schedule showing all charges which will be made and/or commission to be paid to carrier's customers.

12. Provide a current list of Elcotel customers within Kentucky.

13. Provide the date at which Elcotel began providing intrastate service within Kentucky, if such service has been provided.

14. Provide written records showing every intrastate call within Kentucky accepted, completed, and rated by Elcotel. Such records should disclose the originating and terminating number of each call and should be organized by customer name. For each

Kentucky Elcotel customer, a chronological list of calls should be provided. The total charge for each call, including any surcharge, should be shown.

15. For the calls described in response to question 5, provide a thorough explanation of the charges Elcotel must pay to the carrier(s) transporting the call. Assume that each call is 3 minutes in duration, and provide the transport costs to Elcotel for a call originating: at 9 a.m.; at 9 p.m.; at 11 p.m. A proper response to this question will include costs for six calls (i.e., three from Louisville to Frankfort and three from Frankfort to Lexington).

Done at Frankfort, Kentucky, this 2nd day of August, 1988.

PUBLIC SERVICE COMMISSION

Richard D. Hemaw
For the Commission

ATTEST:

Executive Director