

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION INTO COUNTY SEAT)
EXTENDED AREA TELEPHONE SERVICE FOR) CASE NO. 9682
SUBSCRIBERS IN BUTLER COUNTY,)
KENTUCKY)

O R D E R

On September 2, 1987, an Informal Conference was held in the Commission's offices in Frankfort, with Commission staff, the Attorney General staff, Logan Telephone Cooperative Corporation ("Logan"), Continental Telephone Company of Kentucky ("Contel"), and South Central Bell Telephone Company ("SCB") in attendance. The topics of discussion were the proposed customer survey letters and ballot cards. Final drafts of these letters were later filed with the Commission.

The Commission, having reviewed the proposed letters and cards and being advised, is of the opinion and finds that:

1. The proposed survey letters and ballot cards, attached as Appendix A, Appendix B, and Appendix C, are acceptable and should be approved for use in polling the affected subscribers of the telephone companies.

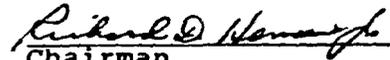
2. Logan, Contel, and SCB should mail these survey letters and ballots to their affected subscribers within 30 days of the date of this Order.

3. The telephone companies should allow 30 days for subscribers to respond to the letter and ballot.

These findings are HEREBY ORDERED.

Done at Frankfort, Kentucky, this 25th day of September, 1987.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:

Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE PUBLIC SERVICE
COMMISSION IN CASE NO. 9682 DATED 9/25/87

Contel survey letters and return ballot cards.



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

Dear Contel Bee Spring Customer:

The Public Service Commission is considering a request to increase your local calling area to include Morgantown. Under this proposal, you would no longer pay long distance charges for calls made to or from Morgantown. There would, however, be an increase in the monthly local charge currently on your phone bill.

The majority of customers from both the Continental Telephone Company of Kentucky Bee Spring exchange and the South Central Bell Morgantown exchange must approve this option in order for the service to be available. Based on a preliminary study ordered by the Commission, extending your local calling area to Morgantown would result in the following monthly increase:

Bee Spring Customers

Residence 1-party	\$4.98 increase
Residence 4-party	4.69 increase
Business 1-party	\$5.88 increase
Business 4-party	4.91 increase
Key line	6.53 increase
PABX trunk	7.18 increase
Semi-public telephone	6.01 increase

Please take a few minutes to consider this important proposal. We encourage you to discuss it with other members of your household. Then indicate your preference on the enclosed postage-paid card, sign it, and drop it in the mail. We would like to have your response by _____ . The Commission will validate the accuracy of the survey.

The Commission will consider your opinion and other relevant facts before they make their decision about the proposal and associated charges.

Since the outcome of the survey may affect your telephone bill, your response is important whether you favor the proposed service or not. Please reply. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

PLEASE MAIL BEFORE _____

(Check one box only)

YES

I am in favor of the proposed plan. I understand that, with this plan, I can make calls to and receive calls from Morgantown without long distance charges. I know my monthly local service rate will increase as indicated in the letter.

NO

I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls made to and from Morgantown.

(Your phone number (optional))

(Your signature)

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Public Service Commission of Kentucky
730 Schenkel Lane
P. O. Box 615
Frankfort, Kentucky 40602



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 364-3940

Dear Contel Caneyville Customer:

The Public Service Commission is considering a request to increase your local calling area to include Morgantown. Under this proposal, you would no longer pay long distance charges for calls made to or from Morgantown. There would, however, be an increase in the monthly local charge currently on your phone bill.

The majority of customers from both the Continental Telephone Company of Kentucky Caneyville exchange and the South Central Bell Morgantown exchange must approve this option in order for the service to be available. Based on the preliminary study ordered by the Commission, extending your local calling area to Morgantown would result in the following monthly increase:

Caneyville Customers

Residence 1-party	\$4.64 increase
Residence 4-party	4.61 increase
Business 1-party	\$4.69 increase
Business 4-party	4.61 increase
Key line	6.29 increase
Multiline	5.74 increase
Semi-public telephone	5.76 increase

Please take a few minutes to consider this important proposal. We encourage you to discuss it with other members of your household. Then indicate your preference on the enclosed postage-paid card, sign it, and drop it in the mail. We would like to have your response by _____.
The Commission will validate the accuracy of the survey.

The Commission will consider your opinion and other relevant facts before they make their decision about the proposal and associated charges.

Since the outcome of the survey may affect your telephone bill, your response is important whether you favor the proposed service or not. Please reply. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

PLEASE MAIL BEFORE _____

(Check one box only)

YES

I am in favor of the proposed plan. I understand that, with this plan, I can make calls to and receive calls from Morgantown without long distance charges. I know my monthly local service rate will increase as indicated in the letter.

NO

I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls made to and from Morgantown.

(Your phone number (optional))

(Your signature)

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Public Service Commission of Kentucky
730 Schenkel Lane
P. O. Box 615
Frankfort, Kentucky 40602

APPENDIX B

APPENDIX TO AN ORDER OF THE PUBLIC SERVICE
COMMISSION IN CASE NO. 9682 DATED 9/25/87

Logan survey letters and return ballot cards.



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

Dear Logan Telephone Cooperative Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to Morgantown, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill, for upgraded service.

With this proposed service, all Logan Telephone Cooperative subscribers in the Lewisburg, Logansport and Rochester exchanges would be able to make local calls to the Morgantown exchange without long distance charges. Likewise, calls originating from the Morgantown exchange to the Lewisburg, Logansport and Rochester exchanges could be made without long distance charges.

The majority of customers from the three Logan Telephone Cooperative exchanges and the Morgantown exchange must approve this option in order for the service to be made available. Based on a preliminary study ordered by the Commission, the increase to your basic monthly rate is projected to be (\$3.57).

Please take a few moments to consider this proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but not later than _____. The Commission will validate the accuracy of the survey.

This proposed plan, and the charges finally decided upon, will be subject to the approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

Enclosure

PLEASE MAIL BEFORE _____
(Check One Box Only)

- YES [] I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Morgantown exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter, for upgraded service.
- NO [] I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Morgantown exchange.

Your Phone Number
(Optional)

Your Signature

Public Service Commission of Kentucky
730 Schenkel Lane
P. O. Box 615
Frankfort, Kentucky 40602

PLEASE MAIL BEFORE _____
(Check One Box Only)

YES [] I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Morgantown exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter for upgraded service.

NO [] I want to keep things as they are now.

Your Phone Number
(Optional)

Your Signature

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Public Service Commission of Kentucky
730 Schenkel Lane
P. O. Box 615
Frankfort, Kentucky 40602

PLEASE MAIL BEFORE _____
(Check One Box Only)

YES [] I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Morgantown exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter for upgraded service.

NO [] I want to keep things as they are now.

Your Phone Number
(Optional)

Your Signature

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Public Service Commission of Kentucky
730 Schenkel Lane
P. O. Box 615
Frankfort, Kentucky 40602

APPENDIX C

APPENDIX TO AN ORDER OF THE PUBLIC SERVICE
COMMISSION IN CASE NO. 9682 DATED 9/25/87

SCB survey letters and return ballot cards.



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY 40602
(502) 564-3940

Dear South Central Bell Bowling Green Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to Morgantown, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

With this proposed service, all South Central Bell subscribers in the Bowling Green exchange would be able to make local calls to the Morgantown exchange without long distance charges. Likewise, calls originating from the Morgantown exchange to the Bowling Green exchange could be made without long distance charges.

The majority of customers from both the South Central Bell Bowling Green exchange and the South Central Bell Morgantown exchange must approve this option in order for the service to be made available. Based on a preliminary study ordered by the Commission, the increase to your basic monthly rate is projected to be 44¢.

Please take a few moments to consider this proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but not later than _____ . The Commission will validate the accuracy of the survey.

This proposed plan, and the charges finally decided upon, will be subject to approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

Very truly yours,

Enclosure

PLEASE MAIL BEFORE _____
(CHECK ONE BOX ONLY)

YES

I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Morgantown exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter.

NO

I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Morgantown exchange.

YOUR PHONE NUMBER (OPTIONAL)

YOUR SIGNATURE

**NO POSTAGE STAMP NECESSARY
POSTAGE HAS BEEN PREPAID BY**

**PUBLIC SERVICE COMMISSION OF KENTUCKY
730 SCHENKEL LANE
P. O. BOX 615
FRANKFORT, KENTUCKY 40602**



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

Dear South Central Bell Beaver Dam Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to Morgantown, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

With this proposed service, all South Central Bell subscribers in the Beaver Dam exchange would be able to make local calls to the Morgantown exchange without long distance charges. Likewise, calls originating from the Morgantown exchange to the Beaver Dam exchange could be made without long distance charges.

The majority of customers from both the South Central Bell Beaver Dam exchange and the South Central Bell Morgantown exchange must approve this option in order for the service to be made available. Based on a preliminary study ordered by the Commission, the increase to your basic monthly rate is projected to be 1.53¢.

Please take a few moments to consider this proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but not later than _____ . The Commission will validate the accuracy of the survey.

This proposed plan, and the charges finally decided upon, will be subject to approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

Very truly yours,

Enclosure

PLEASE MAIL BEFORE _____
(CHECK ONE BOX ONLY)

YES

I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Morgantown exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter.

NO

I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Morgantown exchange.

YOUR PHONE NUMBER (OPTIONAL)

YOUR SIGNATURE _____

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**PUBLIC SERVICE COMMISSION OF KENTUCKY
789 SCHENKEL LANE
P. O. BOX 818
FRANKFORT, KENTUCKY 40602**



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

September 10, 1987

Dear South Central Bell Morgantown Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to Bowling Green and/or Beaver Dam, Lewisburg, Bee Springs and Caneyville, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

There are three (3) proposed options:

- A. All South Central Bell subscribers in the Morgantown exchange would be able to make local calls to the South Central Bell Bowling Green exchange. Likewise, calls originating from the South Central Bell Bowling Green exchange to the Morgantown exchange could be made without long distance charges.
- B. All South Central Bell subscribers in the Morgantown exchange would be able to make local calls to the South Central Bell Beaver Dam exchange, the Continental Telephone Company Bee Springs and Caneyville exchanges and to the Logan County Telephone Cooperative Lewisburg exchange. Likewise, calls originating from the South Central Bell Beaver Dam exchange, from the Continental Bee Springs and Caneyville exchanges and from the Logan County Telephone Cooperative Lewisburg exchange could be made without long distance charges.
- C. All South Central Bell subscribers in the Morgantown exchange would be able to make local calls to Bowling Green, Beaver Dam, Bee Springs, Caneyville and Lewisburg exchanges. Likewise, calls originating from Bowling Green, Beaver Dam, Bee Springs, Caneyville and Lewisburg exchanges to the Morgantown exchange could be made without long distance charges.

The majority of customers from each exchange must approve that proposal in order for the service to be made available. Based upon a preliminary study ordered by the Commission, the increase to your basic monthly rate is projected to be as follows:

A. Morgantown to Bowling Green

Residence 1-party	\$2.15 increase
Residence 2-party	1.73 increase
Business 1-party	\$6.38 increase
Business 2-party	4.89 increase

**B. Morgantown to Beaver Dam, Bee Springs,
Caneyville and Lewisburg**

All classes of service	\$1.53 increase
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**C. Morgantown to Bowling Green, Beaver Dam,
Bee Springs, Caneyville and Lewisburg**

Residence 1-party	\$3.68 increase
Residence 2-party	3.26 increase
Business 1-party	7.91 increase
Business 2-party	6.42 increase

Please take a few moments to study the proposals. You may wish to discuss it with other members of your household. Then indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but no later than _____ . The Commission will validate the accuracy of the survey.

These proposed plans, and the charges finally decided upon, will be subject to the approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

Very truly yours,

Enclosure

PLEASE MAIL BEFORE _____
(CHECK ONE BOX ONLY)

Proposal

- A. YES I am in favor of the proposed plan which allows me to make calls to and receive calls from the Bowling Green exchange without long distance charges. My monthly local service rate will increase as indicated in the letter.
- B. YES I am in favor of the proposed plan which allows me to make calls to and receive calls from the Beaver Dam, Bee Springs, Caneyville and Lewisburg exchanges without long distance charges. My monthly local service rate will increase as indicated in the letter.
- C. YES I am in favor of the proposed plan which allows me to make calls to and receive calls from the Bowling Green, Beaver Dam, Bee Springs, Caneyville and Lewisburg exchanges without long distance charges. My monthly local service rate will increase as indicated in the letter.
- D. NO I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Bowling Green and/or Beaver Dam, Bee Springs, Caneyville and Lewisburg exchanges.

YOUR PHONE NUMBER (OPTIONAL)

YOUR SIGNATURE

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**PUBLIC SERVICE COMMISSION OF KENTUCKY
790 SCHENKEL LANE
P. O. BOX 615
FRANKFORT, KENTUCKY 40602**