#### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION INTO COUNTY SEAT ) EXTENDED AREA TELEPHONE SERVICE FOR ) CASE NO. 9681 SUBSCRIBERS IN BULLITT COUNTY, ) KENTUCKY )

### ORDER

On July 22, 1987, an Informal Conference was held in the Commission's offices in Frankfort, with Commission staff, the Attorney General staff, ALLTEL Kentucky, Inc., ("ALLTEL") and South Central Bell Telephone Company ("SCB") in attendance. The topics of discussion were the proposed customer survey letters and ballot cards.

The Commission, having reviewed the proposed letters and cards and being advised, is of the opinion and finds that:

1. The proposed survey letters and ballot cards, attached as Appendix A and Appendix B, are acceptable and should be approved for use in polling the affected subscribers of the telephone companies.

2. ALLTEL and SCB should mail these survey letters and ballots to their affected subscribers within 30 days of the date of this Order.

3. The telephone companies should allow 30 days for subscribers to respond to the letter and ballot.

These findings are HEREBY ORDERED.

Done at Frankfort, Kentucky, this 8th day of September, 1987.

PUBLIC SERVICE COMMISSION

L.D. I.La rmar Chai ħ Vice Chairman Compassioner

ATTEST:

Executive Director

# APPENDIX A

# APPENDIX TO AN ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 9681 DATED 9/8/87



### Dear ALLTEL Mt. Washington Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although long distance charges would be dropped for calls to the Fern Creek exchange, the expansion of your local calling area would require an additional monthly charge on your bill.

Listed below are the additional monthly rates that would be charged.

Business	Additional	
PBX (Switchboard) Trunk	\$5.40	
One-Party Multi-Line Rotary	\$3.25	
One-Party Multi-Line Non-Rotary	\$2.70	
One-Party Non-Multi-Line	\$2.50	
Semi-Public Guarantee	\$2.70	
Residence	Additional	
One Party	\$1.50	
Four Party Rural	\$1.25	

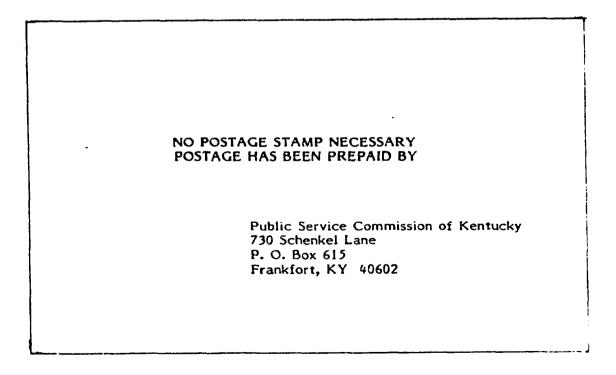
Please take a few moments to study the proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it and drop it in the mail. Please reply! We would like to have your answer as soon as possible, but no later than \_\_\_\_\_\_. The Commission will validate the accuracy of the survey.

The proposed plan and the charges will be subject to approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very any yous to know your preference in this matter.

We appreciate your response.

I am in favor of the plan and understand that under this plan YES I will be able to place calls to, and receive calls from the Fern Creek exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter. I understand that the majority of subscribers must vote for this plan to be effective. I want to keep things as they are now. I understand this NO means I will continue to pay long distance charges on calls to Fern Creek. YOUR PHONE NUMBER YOUR SIGNATURE (optional)





#### Dear ALLTEL Shepherdsville Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although long distance charges would be dropped for calls to the Lebanon Junction, West Point, Valley Station and Fern Creek exchanges, the expansion of your local calling area would require an additional monthly charge on your bill.

Listed below are the additional monthly rates that would be charged.

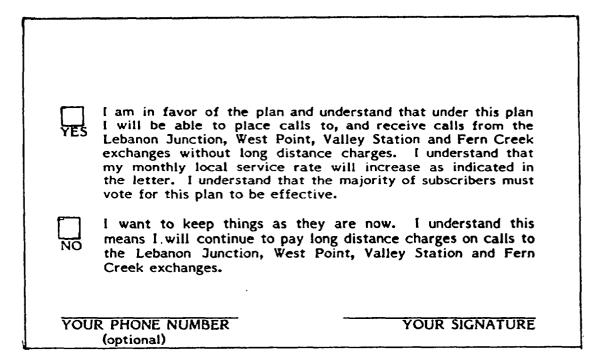
Business	Additional	
PBX (Switchboard) Trunk	\$7.05	
One-Party Multi-Line Rotary	\$4.25	
One-Party Multi-Line Non-Rotary	\$3.55	
One-Party Non-Multi-Line	\$3.30	
Semi-Public Guarantee	\$3.55	
Residence	Additional	
One Party	\$1.95	
Four Party Rural	\$1.65	

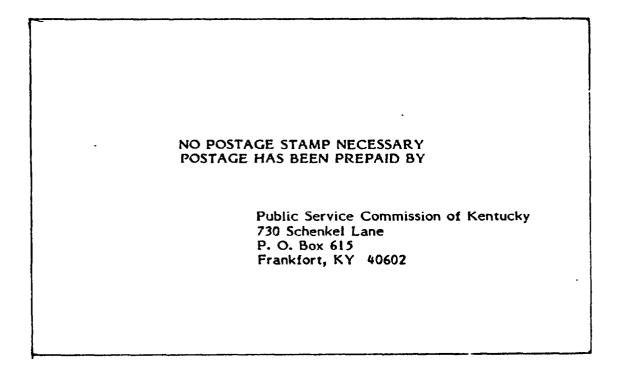
Please take a few moments to study the proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it and drop it in the mail. Please reply! We would like to have your answer as soon as possible, but no later than \_\_\_\_\_\_. The Commission will validate the accuracy of the survey.

The proposed plan and the charges will be subject to approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We appreciate your response.





## APPENDIX B

# APPENDIX TO AN ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 9681 DATED 9/8/87

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July 23, 1987

Dear South Central Bell Fern Creek Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to <u>Shepherdsville</u> and/or <u>Mt. Washington</u>, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

There are three (3) proposed options:

- A. All South Central Bell subscribers in the Fern Creek exchange would be able to make local calls to the <u>Shepherdsville</u> exchange. Likewise, calls originating from the <u>Shepherdsville</u> exchange to the Fern Creek exchange could be made without long distance charges.
- B. All South Central Bell subscribers in the Fern Creek exchange would be able to make local calls to the <u>Mt. Washington</u> exchange. Likewise, calls originating from the <u>Mt. Washington</u> exchange to the Fern Creek exchange could be made without long distance charges.
- C. All South Central Bell Subscribers in the Fern Creek exchange would be able to make local calls to both the Shepherdsville and Mt. Washington exchanges. Likewise, calls originating from both the Shepherdsville and Mt. Washington exchanges to the Fern Creek exchange could be made without long distance charges.

The majority of customers from both the South Central Bell Fern Creek exchange and ALLTEL Shepherdsville and Mt. Washington exchanges must approve the proposal in order for the service to be made available. Based upon a preliminary study ordered by the Commission, the increase to your basic monthly rate is projected to be as follows:

λ.	Fern Creek to Shepherdsville	<u>\$ .60</u>
В.	Fern Creek to Mt. Washington	\$ .90

C. Both Fern Creek to Shepherdsville and Mt. Washington \$1.18

Please take a few moments to study the proposals. You may wish to discuss it with other members of your household. Then indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but no later than \_\_\_\_\_. The Commission will validate the accuracy of the survey.

These proposed plans, and the charges finally decided upon, will be subject to the approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

## PLEASE MAIL BEFORE\_

## (YOU MAY CHECK MORE THAN ONE BOX IF APPROPRIATE)

I am in fever of the proposed plan which allows me to make calls to and receive calls from the <u>Stanbardsvilla</u> exchange without long distance charges. Wy senthly local service rate will increase an indicated in the latter.

I as in favor of the proposed plan which allows as to make calls to and receive calls from the Mt. Machineton exchange without long distance charges. My monthly local service rate will increase as indicated in the letter.

I as in favor of the proposed plan which allows us to make calls to and receive calls from the <u>Dechardoville</u> exchange and the <u>Mt. Montheaten</u> exchange without long distance charges. My manthly local service rate will increase as indicated in the letter.

I want to keep things as they are now. I understand this means I will continue to pay long distance charges an calle made to ar from the Shepherdeville exchange and/or the M2. Washington exchange.

YOUR PHONE NUMBER (Dptionel)

11.41

YES

YES

**NER** 

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YOUR SIGNATURE

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NO POSTAGE STAMP NECESSARY POSTAGE HAS BEEN PREPAID BY

PUBLIC SERVICE COMMISSION OF KENTUCKY 736 SCHENKEL LANE P. O. BOX \$16 FRANKFORT, KENTUCKY 40002



August 11, 1987

Dear South Central Bell Lebanon Junction Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to <u>Shepherdsville</u>, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

With this proposed service, all South Central Bell subscribers in the Lebanon Junction exchange would be able to make local calls to the Shepherdsville exchange without long distance charges. Likewise, calls originating from the Shepherdsville exchange to the Lebanon Junction exchange could be made without long distance charges.

The majority of customers from both the South Central Bell Lebanon Junction exchange and the ALLTEL Shepherdsville exchange must approve this option in order for the service to be made available. Based on a preliminary study ordered by the Commission, the <u>increase</u> to your basic monthly rate is projected to be \$5.20.

Please take a few moments to consider this proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but not later than . The Commission will validate the accuracy of the survey.

This proposed plan, and the charges finally decided upon, will be subject to the approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

PLEASE MAIL BEFORE (CHECK ONE BOX ONLY)

YES I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the <u>Shepherdsville</u> exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter.

NO I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Shepherdsville exchange.

YOUR PHONE NUMBER (Optional)

YOUR SIGNATURE

NO POSTAGE STAMP NECESSARY POSTAGE HAS BEEN PREPAID BY

PUBLIC SERVICE COMMISSION OF KENTUCKY 750 Schenkel Lane P. O. Box 615 Frankfort, Kentucky 40602



### July 23, 1987

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Dear South Central Bell Valley Station Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to <u>Shepherdsville</u>, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

With this proposed service, all South Central Bell subscribers in the Valley Station exchange would be able to make local calls to the Shepherdsville exchange without long distance charges. Likewise, calls originating from the Shepherdsville exchange to the Valley Station exchange could be made without long distance charges.

The majority of customers from both the South Central Bell Valley Station exchange and the ALLTEL Shepherdsville exchange must approve this option in order for the service to be made available. Based on a preliminary study ordered by the Commission, the <u>increase</u> to your basic monthly rate is projected to be \$.33.

Please take a few moments to consider this proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but not later than . The Commission will validate the accuracy of the survey.

This proposed plan, and the charges finally decided upon, will be subject to the approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

PLEASE MAIL BEFORE (CHECK ONE BOX ONLY)

YES I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Shepherdsville exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter.

NO I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Shepherdsville exchange.

YOUR PHONE NUMBER (Optional)

YOUR SIGNATURE

NO POSTAGE STAMP NECESSARY POSTAGE HAS BEEN PREPAID BY

PUBLIC SERVICE COMMISSION OF KENTUCKY 730 Schenkel Lane P. C. Box 615 Frankfort, Kentucky 40602



#### August 11, 1987

Dear South Central Bell West Point Telephone Customer:

The Public Service Commission is considering a request to increase the size of the area within which you may place local calls, that is, calls which are covered by the monthly local service rate instead of long distance charges. Although you would not pay long distance charges for calls to <u>Shepherdsville</u>, the expansion of your local calling area would require an additional increase to the current monthly charge on your bill.

With this proposed service, all South Central Bell subscribers in the West Point exchange would be able to make local calls to the Shepherdsville exchange without long distance charges. Likewise, calls originating from the Shepherdsville exchange to the West Point exchange could be made without long distance charges.

The majority of customers from both the South Central Bell West Point exchange and the ALLTEL Shepherdsville exchange must approve this option in order for the service to be made available. Based on a preliminary study ordered by the Commission, the <u>increase</u> to your basic monthly rate is projected to be \$2.08.

Please take a few moments to consider this proposal. You may wish to discuss it with other members of your household. Then, indicate your choice on the enclosed postage-paid card, sign it, and drop it in the mail. Please reply. We would like to have your answer as soon as possible, but not later than . The Commission will validate the accuracy of the survey.

This proposed plan, and the charges finally decided upon, will be subject to the approval of the Commission, which will consider all relevant facts and opinions.

Since the outcome of the survey may affect your telephone bill, your answers are important regardless of whether you favor the service or not. The Commission is very anxious to know your preference in this matter.

We deeply appreciate your response.

Enclosure

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PLEASE MAIL BEFORE (CHECK ONE BOX ONLY)

YES I am in favor of the proposed plan and understand that, with this plan, I can make calls to and receive calls from the Shepherdsville exchange without long distance charges. I understand that my monthly local service rate will increase as indicated in the letter.

N) I want to keep things as they are now. I understand this means I will continue to pay long distance charges on calls to or from the Shepherdsville exchange.

YOUR PHONE NUMBER (Optional)

. X

YOUR SIGNATURE

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PUBLIC SERVICE COMMISSION OF KENTUCKY 780 SCHENKEL LANE P. O. BOX 615 FRANKFORT, KENTUCKY 40602

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